

Argyll and Bute Council
Comhairle Earra Ghaidheal agus Bhoid

Customer Services
Executive Director: Douglas Hendry



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7 August 2014

NOTICE OF MEETING

A meeting of the **OBAN LORN & THE ISLES AREA COMMITTEE** will be held in the **AN TALLA COMMUNITY HALL, TIREE** on **THURSDAY, 14 AUGUST 2014** at **12:45 PM**, which you are requested to attend.

Douglas Hendry
Executive Director - Customer Services

BUSINESS

1. **APOLOGIES**
2. **DECLARATIONS OF INTEREST**
3. **MINUTES**
 - (a) Oban, Lorn and the Isles Area Committee - 11 June 2014 (Pages 1 - 10)
 - (b) Oban Common Good Fund - 20 June 2014 (for noting) (Pages 11 - 14)
4. **PUBLIC QUESTION TIME**
5. **SCHOOL REPORT - TIREE HIGH SCHOOL**
Report by Head Teacher of Tiree High School (Pages 15 - 22)
6. **THIRD SECTOR GRANTS**
Report by Community Development Officer (Pages 23 - 30)
7. **AREA PLAN SCORECARD FQ1**
Report by IOD Programme Manager (Pages 31 - 36)
8. **LORN ARC**
Report by Planning Officer (to follow)

- 9. CHORD UPDATE**
Report by Oban Regeneration Project Manager (Pages 37 - 42)
- 10. OLDER PEOPLES CARE AT HOME SERVICE UPDATE FQ1**
Report by Area Manager Adult Care (Pages 43 - 48)
- 11. RE-SHAPING CARE - TIREE**
Report by Area Manager – Adult Care (Pages 49 - 54)
- 12. ROADS REVENUE BUDGET 2013 TO 2014 - FQ4 UPDATE/YEAR END**
Report by Roads Performance Manager (Pages 55 - 70)
- 13. ROADS UPDATE**
Report by Roads Performance Manager (Pages 71 - 76)
- 14. TRAFFIC REGULATION ORDER - SOROBA ROAD**
Report by Traffic and Development Manager (Pages 77 - 96)
- E1 15. ROCKFIELD**
Report by Head of Facility Services (to follow)
- E1 16. 43 STEVENSON STREET, OBAN**
Report by Asset Manager (Pages 97 - 102)
- E1 17. GROUND, ALBERT STREET, TOBERMORY**
Report by Asset Manager (Pages 103 - 110)

The Committee will be asked to pass a resolution in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973 to exclude the public for items of business with an “E” on the grounds that it is likely to involve the disclosure of exempt information as defined in the appropriate paragraph of Part I of Schedule 7a to the Local Government (Scotland) Act 1973.

The appropriate paragraphs are:-

E1 Paragraph 8 The amount of any expenditure proposed to be incurred by the authority under any particular contract for the acquisition of property or the supply of goods or services; and

Paragraph 9 Any terms proposed or to be proposed by or to the authority in the course of negotiations for a contract for the acquisition or disposal of property or the supply of goods or services.

OBAN, LORN & THE ISLES AREA COMMITTEE

Councillor Mary-Jean Devon	Councillor Iain MacDonald
Councillor Alistair MacDougall (Chair)	Councillor Duncan MacIntyre
Councillor Roderick McCuish	Councillor Elaine Robertson (Vice-Chair)

Contact: Danielle Finlay, Senior Area Committee Assistant - 01631 567945

MINUTES of MEETING of OBAN LORN & THE ISLES AREA COMMITTEE held in the CORRAN HALLS, OBAN on WEDNESDAY, 11 JUNE 2014

Present: Councillor Alistair MacDougall (Chair)

Councillor Mary-Jean Devon	Councillor Roderick McCuish
Councillor Neil Macintyre	Councillor Duncan MacIntyre
Councillor Iain Angus MacDonald	Councillor Elaine Robertson

Attending: Charles Reppke, Head of Governance and Law
 Malcolm MacFadyen, Head of Facility Services
 Fergus Murray, Head of Economic Development and Strategic Transportation
 Tom Murphy, Amenity Services Performance Manager
 Hugh Blake, Asset Manager
 Linda Houston, Oban Regeneration Project Manager
 Shaun Paul Davidson, Area Manager – Adult Care
 Margaret Burnip, Contract and Supply Monitoring Officer
 Laura MacDonald, Community Development Officer
 Don McAllister, Quality Improvement Officer
 Lyndis Davidson, Project Officer
 Stephen Fair, Area Team Leader
 Craig Biddick, Head Teacher of Tobermory High School & 5 pupils
 Alistair MacGregor, Chief Executive of ACHA
 Iona MacPhail, ACHA

1. APOLOGIES

There were no apologies intimated.

General introductions were made and the Chair welcomed Councillor Neil Macintyre onto the Area Committee.

The Chair ruled and the Committee agreed, that the business dealt with at item 8 of this Minute be dealt with as a matter of urgency by reason of the traffic issues which occurred on Friday 30th May to cause the road being closed for 8 hours.

The Chair ruled and the Committee agreed, that the business dealt with at item 20 of this Minute be dealt with as a matter of urgency by reason of the Oban Common Good Fund need to appoint a member from Ward 4 before their next meeting.

The Chair ruled and the Committee agreed, that the business dealt with at item 24 of this Minute be dealt with as a matter of urgency by reason of the offerers only recently gaining planning permission, and as the closing date was 30th April, this would allow them to have some more trading time if taken at this meeting and agreed.

The Chair ruled and the Committee agreed, that the business dealt with at items 4 and 9 of this Minute be taken, as they had been inadvertently omitted from the agenda.

The Chair ruled and the Committee agreed to take the agenda items out of sequence

in order to facilitate Officers who had other commitments to attend to.

2. DECLARATIONS OF INTEREST

Councillor Roddy McCuish declared a non financial interest in relation to Former Rockfield Primary School which was dealt with at item 23 of this Minute because he is a member on the ACHA Board.

3. MINUTES

(a) OBAN, LORN AND THE ISLES AREA COMMITTEE - 9TH APRIL 2014

The Minutes of the Oban Lorn and the Isles Area Committee held on 9th April 2014 were approved as a correct record.

(b) OBAN, LORN AND THE ISLES COMMUNITY SAFETY FORUM - MONDAY 26 MAY 2014 (FOR NOTING)

The Minutes of the Oban Lorn and the Isles Community Safety Forum held on 26th May 2014 were noted.

(c) OBAN, LORN AND THE ISLES SPECIAL AREA COMMITTEE - WEDNESDAY 14 MAY 2014

The Minutes of the Oban Lorn and the Isles Special Area Committee held on 14th May 2014 were approved as a correct record.

The Head of Governance and Law advised the Committee that there had been no response to date from Gorey Town Council due probably as a consequence of the abolition of the Town Council.

4. PUBLIC QUESTION TIME

Duncan Martin from Oban Community Council highlighted that the combined septic tank that lies in the site at Kilbowie is on the land immediately in front of Dungallan Terrace. He asked the Committee whether the sales brochure would be re-published with this information highlighted in it.

The Head of Governance and Law advised that this has been noted but the sales brochure would not require to be republished at this time.

5. TOBERMORY HIGH SCHOOL

A report presenting the progress and Curriculum for Excellence in Tobermory High School was considered.

The Head Teacher was accompanied by five pupils who were encouraged to respond to any questions raised by the Committee.

Decision

The Committee noted the contents of the report and the information provided verbally by the Head Teacher and the attending pupils.

(Ref: Report by Head Teacher of Tobermory High School dated 11th June 2014, submitted).

6. IMPLEMENTATION OF AMENITY SERVICES SAVINGS

A report providing details to the Committee regarding the budget savings by Amenity Services for 2014/15 and progress to date was considered.

Decision

The Committee noted the contents of the report.

(Ref: Report by Amenity Services Performance Manager dated 11th June 2014, submitted).

7. PRIMARY SCHOOLS - ANNUAL UPDATE

A report updating the Committee on the local Oban, Lorn and the Isles Primary Schools Performance and Attainment over 2013-2014 was considered.

Decision

The Committee noted the information provided.

(Ref: Report by Quality and Improvement Officer dated 4 June 2014, submitted).

8. ROAD TRAFFIC ISSUES

Chief Inspector Baillie updated the Committee on the fatal road accident which took place on Friday 30th May at 2pm. She advised that the road was closed for 8 hours and this was due to the difficulty of getting the casualties out of the vehicles, the initial response time, a helicopter being called to bring in special resources and waiting for the crash investigators to arrive. She informed the Committee that there was also an accident on the A83 at Strone Point and a Mountain Rescue incident which meant all of the local Police Scotland and other partners resources were being used.

She advised that Police Scotland are now looking into a number of proposals to help prevent the road being closed for a long period of time in the future and they are carrying out feasibility studies to ensure all diversion routes are safe along with having a clear communications strategy via media and signage to help drivers choose the best possible route when accidents suddenly occur.

Chief Inspector Baillie informed the Committee that a multi agency road safety group for Argyll and Bute has been established and their aim is to work on an action plan to take to the next Community Planning Management Committee.

Decision

1. The Committee noted the information provided; and
2. Asked that a further update by Police Scotland on progress comes to the December Area Committee.

(Ref: Verbal update by Chief Inspector Baillie dated 11th June 2014, submitted).

9. ACHA

The Committee heard a presentation by the Chief Executive of ACHA. He spoke about the Investment Programme for 2013/14 and 2014/15 and the New Build Programme which consists of 40 new units in Glenshellach, 2 units in Bonawe and 8 units in Connel.

He advised that ACHA have been engaging with the Council regarding the Empty Homes Initiative and that the Council is hoping to run early pilots in Tiree, Mull and Bonawe if there is opportunities identified.

Decision

The Committee noted the information provided.

(Ref: Presentation by Chief Executive of ACHA dated 11th June 2014, submitted).

10. LORN ARC

The Committee considered a report from the Head of Economic Development and Strategic Transportation on the Lorn Arc Project.

Decision

1. The Committee noted the information provided; and
2. Noted that a further report will be submitted to the Area Committee in August detailing the decision making process for the Lorn TIF and governance structures.

(Ref: Report by Head of Economic Development and Strategic Transportation dated 19th May 2014, submitted).

11. MONTHLY REGENERATION PROJECT REPORT

A report updating the Committee on the progress that has been made in relation to Oban CHORD and actions taken since the last Area Committee, was considered.

Decision

The Committee noted the information provided.

(Ref: Report by Oban Regeneration Project Manager dated 27th May 2014, submitted).

12. AREA SCORECARD - FQ4

The Committee considered a report which presented the Area Scorecard with exceptional performance for financial quarter 4 of 2013-14 (January – March

2014).

Decision

The Committee noted the exceptional performance presented on the Scorecard.

(Ref: Report by IOD Programme Manager dated 11th June 2014, submitted).

The Chair ruled, and the Committee agreed, to adjourn for lunch at 1:20pm and to reconvene at 1:50pm.

13. THIRD SECTOR GRANTS

(a) EVALUATION REPORT

Members considered a report outlining how the funding from grants to the Third Sector was spent in 2013/2014. Members noted that the information was provided from the end of year project monitoring reports which were completed by the organisations that received funding.

Decision

1. Members noted the contents of the report;
2. Agreed that Organisations that do not submit an end of project monitoring report are not eligible for funding from this grant scheme in future years;
3. Agreed that Loch Awe Improvement Association be given until 31st March 2015 to complete their project; and
4. Agreed for Oban Mountain Bike Crew to carry forward their award of £125 received in 2013/14 to be spent on training for the group in July 2014.

(Ref: Report by the Community Development Officer dated 3rd June 2014, submitted)

(b) OBAN YOUTH CAFE

The Committee considered a report detailing recommendations for the award of a Third Sector Grant to Oban Youth Cafe. It was noted that this item had been carried forward from the April Area Committee.

Decision

The Committee noted the report and agreed to award £1000 to Oban Youth Café.

(Ref: Report by Community Development Officer dated 14th May 2014, submitted)

14. OLDER PEOPLE'S CARE AT HOME SERVICE UPDATE - FQ4

A report updating the Committee on the findings of the 4th quarterly evaluation of

the Care at Home Provision within the Oban, Lorn and the Isles area was considered.

The report has been broken down to show the progress and joint working that has been recognised that this service is provided to vulnerable individuals predominately by lone workers, in the home environment.

Decision

The Committee:

1. Noted the report; and
2. Agreed to invite the Head of Adult Care and the Policy Lead for Adult Care to the next Business Day to discuss their concerns relating to Home Care Services.

(Ref: Report by Area Manager, Oban Lorn and the Isles dated 9th April 2014, submitted)

15. TRAFFIC REGULATION ORDER - SOROBA ROAD

The Head of Governance and Law updated the Committee on the recent hearing which took place on 8th May 2014 for the Soroba Road Traffic Regulation Order which was chaired by a reporter appointed by the Scottish Government.

He advised that the reporter has yet to submit her report and recommendation but once this has been received and considered, a report will be provided to the Area Committee.

Decision

The Committee noted the information provided.

(Ref: Verbal update by Head of Governance and Law dated 11th June 2014, submitted).

16. MEMBERS SATISFACTION SURVEY

Members considered a report outlining the outcome of the short satisfaction surveys that Elected Members of Argyll and Bute are asked to complete on an annual basis.

The survey is intended to measure the effectiveness of the support offered to them, and to thereafter identify any improvements which can be made and delivered. The paper advised of the results of the 2014 survey.

Decision

1. Members agreed to note the survey information provided; and
2. Acknowledged the reduced response rate in the annual return.

(Ref: Report by Executive Director of Customer Services, dated 10 June 2014, submitted.)

17. WORLD WAR ONE COMMEMORATION STEERING GROUP APPOINTMENT

A report updating Members in regards to the Oban, Lorn and the Isles membership of the World War 1 Commemoration Steering Group was considered.

Decision

Following the resignation of Councillor Fred Hall, the Committee nominated Councillor Roddy McCuish to join the World War One Commemoration Steering Group.

(Ref: Report by Area Governance Manager dated 19th May 2014, submitted).

18. OBAN YOUTH CAFE

A report updating the Committee in regards to the membership of the Oban Youth Café Management Committee and invite them to appoint an elected Member to serve on the group, was considered.

Decision

The Committee nominated Councillor Mary-Jean Devon to join the Oban Youth Café Management Committee.

(Ref: Report by Area Governance Manager dated 19th May 2014, submitted).

19. SCOTTISH RURAL PARLIAMENT

A report updating the Committee in regard to the arrangements which are being made for the inaugural meeting of Scotland's first Rural Parliament, which will be held in Oban during 6th-8th November, was considered.

Decision

The Committee noted the contents of the report and agreed to recommend to the Council that some measure of hospitality be provided to the participants by the Council.

(Ref: Report by Executive Director of Customer Services dated 4th June 2014, submitted).

20. OBAN COMMON GOOD FUND

A report updating the Committee in relation to the membership of the Oban Common Good Fund was considered. The report asks Members to appoint an elected Member from Ward 4 to the position of Trustee of the Fund, and to consider appointing one of the Fund Trustees as Vice Chair.

Decision

1. to appoint Councillor Neil Macintyre as the Ward 4 Member to be a

- Trustee of the Fund; and
2. to appoint Councillor Alistair MacDougall as Vice Chair of the Fund.

(Ref: Report by Area Governance Manager dated 11th June 2014, submitted).

The Committee resolved in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973 to exclude the public for the following item of business on the grounds that it was likely to involve the disclosure of exempt information as defined in Paragraph 8 & 9 of Part 1 of Schedule 7A to the Local Government (Scotland) Act 1973.

21. NEW OBAN HIGH SCHOOL

A report updating the Committee on the progress of the project to redevelop Oban High School as part of the Scottish Government's Schools for the Future Programme, was considered.

Decision

The Committee endorsed the recommendations at 2.1.1 and 2.1.2 of the report.

(Ref: Report by Head of Facility Services dated 21st May 2014, submitted).

22. KILBOWIE

A report advising the Committee of the three offers received in respect of Kilbowie House and the adjoining ground following the recent marketing campaign was considered.

Decision

The Committee agreed the recommendations at 3.1, 3.2, 3.3 and 3.4 of the report.

Councillor Iain Angus MacDonald having moved an amendment which failed to find a seconder asked for his dissent from this decision to be recorded in the minutes.

(Ref: Report by Asset Manager dated 6th June 2014, submitted).

Councillor Roddy McCuish, having declared a non financial interest in the Former Rockfield Primary School, left the room and took no part in the discussion of this item.

23. FORMER ROCKFIELD PRIMARY SCHOOL

The Committee considered a report from the Head of Facility Services for an offer received, to purchase the former Rockfield Primary School.

Decision

The Committee agreed the recommendations at 2.1 of the report and to refer the

matter to the next Council meeting.

(Ref: Report by Head of Facility Services dated 22nd May 2014, submitted).

24. MOBILE SNACK BAR SITE, FIONNPHORT CAR PARK, ISLE OF MULL

A report advising the Committee of an offer received in respect of a mobile snack bar site located at the Fionnphort Car Park which was recently advertised for lease over the 2014 season was considered.

Decision

1. That the Committee instructs the Executive Director of Customer Services to accept the offer from Mr and Mrs Cameron ; and
2. That Mr and Mrs Cameron be invited to enter into a lease agreement with Argyll and Bute Council for a trial period between July-October 2014 and April-October 2015, subject to obtaining all other necessary consents.

(Ref: Report by Asset Manager dated 5th June 2014, submitted).

25. GANAVAN SANDS SNACK BAR SITE

A report updating the Committee in respect of offers received in respect of the Snack Bar Site at Ganavan Sands Car Park, which was advertised for let over the summer of 2014 season, was considered.

Decision

The Committee agreed the recommendations at 2.1 of the report.

(Ref: Report by Asset Manager dated 22nd May 2014, submitted).

26. BENDERLOCH TURNING CIRCLE

A report advising Members of the current position with regard to the proposed acquisition by the Council of the turning circle site lying to the north of Ford Spence Court at Benderloch, was considered.

Decision

1. Members noted the terms of the report; and
2. Asked that a report be submitted to the appropriate Strategic Committee once Officers had explored details of the costings for the required purchase and improvements, and to consider options to meet the identified costs

(Ref: Report by Legal Services Manager dated 4th June 2014, submitted).

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**MINUTES of MEETING of OBAN COMMON GOOD FUND held in the GROUND FLOOR
MEETING ROOM, LORN HOUSE, ALBANY STREET, OBAN
on FRIDAY, 20 JUNE 2014**

Present: Councillor Elaine Robertson (Chair)
Councillor Neil Macintyre Councillor Iain A MacDonald

Attending: Melissa Stewart, Area Governance Officer
Marri Malloy, Oban Community Council

1. APOLOGIES

Apologies were received from Councillor Alistair MacDougall, Andy Newiss - R A Clements and Dugald Cameron – Church of Scotland.

The Chair welcomed everyone to the meeting and introduced Councillor Neil Macintyre to the Fund as the new Ward 4 Member to replace former Councillor Fred Hall.

2. DECLARATIONS OF INTEREST

There were no declarations of interest intimated.

3. MINUTES

(a) OBAN COMMON GOOD FUND - 25 FEBRUARY 2014

The Minutes of the previous meeting held on 25th February 2014 were approved as a correct record.

4. CORRESPONDENCE

(a) ARGYLLSHIRE GATHERING

A letter was received from Argyllshire Gathering in regard to a previous agreement to underwrite the event by the Common Good Fund.

Decision

The Area Governance Assistant agreed to acknowledge the letter from Argyllshire Gathering and advise them that any further funding requests would require to be made by formal application.

5. ACTUAL INCOME AND EXPENDITURE

A financial statement detailing the current position of investment transaction for the period 1st April to 29th May 2014 was considered.

Decision

The Trustees noted the information provided.

(Ref: Financial Statement by Andy Newiss, R A Clement Associates dated 20th June 2014, submitted).

6. END OF PROJECT MONITORING REPORT

(a) LORN GROUP SWRI

The Trustees received an End of Project Monitoring report from Lorn Group SWRI.

Decision

1. Trustees noted the information contained in the report; and
2. The Area Governance Assistant agreed to write to all applicants that have received monies in the last financial year and ask them to complete and return an End of Project Monitoring report before the next meeting in August.

7. FINANCIAL STATEMENT FOR YEAR ENDED 31 MARCH 2014

The Trustees considered the Financial Statement for the year ended 31st March 2014.

Decision

1. The Trustees agreed that this report would come back to the next meeting when Andy Newiss is present; and
2. Agreed to forward any questions they have in relation to the report to the Area Governance Assistant, who will pass onto Andy Newiss before the next meeting.

8. OUTSTANDING COMMITMENTS

The Chair advised the Group that Oban Shopmobility have now ceased trading as such and accordingly had withdrawn their application.

Decision

The Trustees noted the information provided and that the previously agreed grant was no longer required.

9. NEW APPLICATIONS

(a) HOGMANAY IN OBAN

The Trustees considered a letter and application from Hogmanay in Oban.

Decision

1. The Trustees agreed to underwrite the shortfall of £1068.75 to Hogmanay in Oban; and
2. Continued the application to the August meeting when the applicants from Hogmanay in Oban would be invited along to give the Trustees a breakdown on specific costs, to discuss the charging policy and to provide clarification of the venue and the reason for the venue change.

(b) OBAN YOUTH CAFE

The Trustees considered an application for a grant from Oban Youth Café.

Decision

1. The Trustees have agreed to write to Oban Youth Café and ask for more information on their overheads, a copy of their 2013 Directors' report and financial statements, information on the outcome of their funding applications to other organisations and that they produce a business plan focussing on the way forward for the organisation; and
2. Upon receipt of this information, the Trustees agreed to delegate to the Area Governance Manager in consultation with the Chair, determination as to whether representatives of the Group should be invited to attend to provide any further clarification to the Trustees at their August meeting, where the application will be reconsidered.

(c) OBAN SAILING CLUB

The Trustees considered an application for a grant from Oban Sailing Club.

Decision

The Trustees agreed to support option A of the application and awarded Oban Sailing Club with the sum of £2327 and noted that the new training dinghy will be called after the Oban Common Good Fund.

(d) OBAN WINTER FESTIVAL

The Trustees considered an application for funding from Oban Winter Festival.

Decision

The Trustees agreed to award the sum of £3000 with an underwrite of £1000.

(e) ST COLUMBAS PRIMARY SCHOOL

The Trustees considered an application from St Columbas Primary School.

Decision

The Trustees declined the application from St Columbas Primary School.

ARGYLL AND BUTE COUNCIL**OBAN, LORN AND THE ISLES
AREA COMMITTEE****COMMUNITY SERVICES****14 AUGUST 2014**

TIREE HIGH SCHOOL

1. SUMMARY

The attached appendix is a report on Tiree High School which is presented to the Oban, Lorn and the Isles Area Committee for noting.

2. RECOMMENDATIONS

2.1 That Members note the content of the appended report.

If you require further information, please contact Ms Myra McArthur, Head Teacher of Tiree High School on myra.mcarthur@argyll-bute.sch.uk

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Tìree High School
(Pre-5 Unit, Primary & Secondary
Departments)
Achievement Report
Session 2013-2014



In the Edinburgh Fringe Schools' Poster Competition, P5 pupil Erin Byfield 's entry was shortlisted from 3400 to be displayed in the Museum of Childhood from May to August 2014

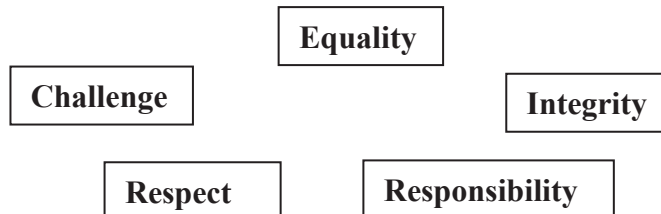


Tìree High School
Aiming for Excellence

In the context of 'Curriculum for Excellence'¹ and supported by our values of Respect, Integrity, Responsibility, Equality and Challenge, our aims are:

1. To continue the development of courses using teaching and learning methods which enable all pupils to achieve to the best of their ability
2. To continue to provide varied and enriching opportunities for pupils to develop and practise skills outwith the classroom
3. To place a high value on developing positive, responsible and caring attitudes which allow pupils to leave school confident of finding a meaningful place in society

The values we hold in Tìree High School



¹ Visit www.hmie.gov.uk/documents/publication/hgiosjte

Progress of School Improvement Plan

Session 2013/2014 showed continued progress and improvement across the school and considerable development towards Tíre High School's Curriculum for Excellence.

Curriculum for Excellence (CfE): Broad General Education (BGE) Pre5 - S3

Pre-5 Education

- With the introduction of new outdoor equipment to the Pre-5 garden and the purchase of new outdoor clothing, the children have experienced greater involvement in outdoor learning. They are more confident in selecting play equipment and in engaging with each other within the freedom of the larger play area.



- Staff have developed greater expertise in carrying out daily risk assessments and involve children in assessing risky situations.
- Staff are helping children to understand the meaning of wellbeing indicators and use the indicators to assess children's development.
- As a result of organised weekly staff meetings, planning for educational experiences is considerably improved and children enjoy more meaningful learning experiences.
- In addition to our regular parental questionnaires, staff questionnaires are issued to evaluate our performance against the Care Commission Standards. This has improved our self-evaluation procedures. Action has been taken on any feedback from parents e.g. Information session on Wellbeing Indicators. All information is displayed for parents to see in the Playroom.
- The beginning of December 2013 saw the introduction of a pilot with provision of additional Gaelic Medium Sessions in Pre-5 Education. The Pilot will run until June 2015. New Gaelic speaking staff were successfully recruited and children are becoming familiar with the language. All children registered for pre-5 education in 2014-2015 are registered for Gaelic Medium sessions.
- Children engage well with technology as appropriate and actively engage with their interactive screen enjoying singing and dancing along with presenters. The recent introduction of an i-Pad has provided children with more opportunities to develop communication skills.

Broad General Education (P1-S3)

- In light of experience, all teachers continually evaluate courses, methodologies and pupil performance. Amendments are made regularly as information is accumulated over the session refining, improving and modifying activities to suit the appropriate cohort of children.

- Pupils are increasingly provided with aspects of choice within their curriculum with different activities being on offer to meet an aim. Pupils are involved in planning Interdisciplinary tasks where their input is key to the direction the learning will take.
- Our emphasis on skill development means children have a real understanding of the progress they are making with identified skills. These are set in real context through children being involved in ASDAN Challenges. ASDAN Awards are achieved through completion of a series of challenges which help develop skills for life and work. This programme is now a firmly embedded aspect of the school curriculum which was clearly demonstrated during session 2013-2014 with all pupils in S3 achieving a credit at Key Steps level and all pupils in S4 achieving the ASDAN Silver Award with some making good progress towards the Gold Award.
- Big Writing is now firmly established as a key part of literacy with pupils in Primary and Secondary departments routinely using this methodology. Performance is tracked alongside the A&B Literacy Baseline Assessments and will be used to evaluate effectiveness of the programme. Teacher observations are positive with children writing more extensive pieces than previously achieved.
- To enhance understanding of the world of work, extensive use is made of technologies in regular class learning and teaching. Good use is made of podcasts, visualisers, Dictaphones, video-cameras and digital stills cameras to capture learning and achievement. Our recent additions of i-Pads, sublimation kit and glass kiln provide many more opportunities for children to appreciate the practical applications of their learning.
- Health and Wellbeing is delivered across the curriculum alongside a special focus class where relationships and health and vocational skills are studied. An overview of the coverage of Health and Wellbeing is maintained through teachers making entries to central table.

Curriculum for Excellence: Senior Phase

- All subject courses at National 5 were verified and successfully met the criteria. Pupils were presented for National 5 examinations across all school subjects having successfully completed all aspects of their courses.
- Teachers are well advanced with preparation for new Higher courses to be delivered in 2014-2015 with the majority of subjects progressing to this stage next session. In mathematics and the sciences, the new Higher will be introduced in 2015.

Pupils with Additional Support Needs (ASN)

- Pupils are well supported across all three sectors in the school i.e. Pre-5, Primary and Secondary. A Learner Profile is prepared for each child with an identified need and progress is monitored through regular entries into a 'round robin' database.
- A 'Peaceful Place' has been set up in the primary department as a nurture area where children can take time out in a safe environment to calm down or compose themselves as required.

On-Track

- To fulfil Curriculum for Excellence requirements for supporting children's learning, we have planned time for all pupils to engage with their identified adult to discuss their learning. This daily time slot will provide learning opportunities for all young people in the areas of Health & Wellbeing, Literacy and Numeracy while allowing each child to regularly engage in learning dialogue across the whole curriculum with their identified adult. The plan goes live in August 2014 with the launch of ON-Track.

Working with Partners

FilmG

Secondary pupils wrote and produced their own short film in entering the FilmG 2014 competition. Their film was available for viewing online.

Daffodil Tea

Pre-5 children invited parents to join them for a daffodil tea and entertained their guests with songs from their repertoire.



Glass Mural

Primary pupils took part in a glass-making workshop at our local artisan's studio. Ms Frances Woodhead explained the glassmaking process to the children and helped each of them to design and make a glass tile. The tiles were later assembled into a beautiful mural depicting our scenery and decorated with ancient symbols, which now adorns the school entrance.

Mock Interviews

Volunteers from our community provided a challenging panel for our S4 pupils in their Mock Interviews. All pupils performed well and enjoyed a valuable learning experience.

Bookbug

Pre-5 children invited their parents to join them for their Bookbug session. They enjoyed listening with their parents to the stories being read.



School Concert

This very successful evening saw a wide range of pupils performing on chanter, accordion, fiddle, piano and guitar. A large audience of parents and friends joined us in the village hall to appreciate the children's performances and express our thanks for the hard work of our volunteer instrumental tutors. Three secondary pupils have grown in confidence as they have tutored younger children in guitar.

Studying our Environment

Following an interesting topic looking at animals and plants in our environment, P1-3 pupils dressed as their chosen animal or plant to present information about it.



Gala Day

Our annual Gala Day was a great success due to the enormous input of staff and volunteers, particularly our PTA who provided wonderful teas. Our dual purposes of fund-raising and having fun were met in equal measure.



Burns Day

Pre-5 Children invited Parents to their Burns Songs and Food Presentation.

Charity Fund-Raising

S4 pupils organised a charity Quiz evening to which all members of the community were invited. The evening was a great success and their efforts were rewarded by raising a tidy sum for Cancer Research UK. Pupils at all stages were involved in organising and participating in a range of activities raising funds for Children in Need. Pre-5 children raised an amazing sum for Sports Relief with their sponsored jumping.

Christmas Plays

Primary children performed plays in Gaelic and in English to a large audience in the village hall. Pre-5 children added to the evening by singing their Christmas songs. A very enjoyable evening was appreciated by parents and friends who attended.



S4 Vocational Pathways Trip

All S4 pupils took part in the trip to visit universities, colleges and workplaces to help prepare them for the important decisions ahead. The weeklong trip left plenty of opportunity for social activities and everyone enjoyed the experience.

Primary World War 2 Theme

Upper Primary children worked on the theme of WW2 and parents made a substantial effort to help kit them out for WW2 Day when the school travelled in time to 1940. Landgirls, cooks and army personnel mingled with our evacuees for the day.



S4 Work Experience

All S4 pupils spent a week on work experience. Most pupils went to the mainland for the experience with some travelling far and wide to stay with relatives to enable the experience.



The Scottish Referendum

S4 hosted an in depth discussion with invited guests culminating in a mock vote with pupils and adult guests participating. Pupils performed very well leading the discussion groups and presenting their research material. Pupils were assessed during the event as part of their English Added Value Unit.

Swimming Lessons

Primary and Secondary pupils received swimming instruction in the nearby loch thanks to a week of lessons organised and provided by the Tirie Windsurfing Club. This was a really valuable experience in helping children to develop confidence in the water.

Twitter

Our Twitter feed now links directly to the tickertape in the Cobbled Cow Cafe allowing those having lunch to read our news.

ARGYLL AND BUTE COUNCIL**OBAN, LORN AND THE
ISLES AREA COMMITTEE****COMMUNITY SERVICES****14 August 2014**

THIRD SECTOR GRANTS 2014/15

1.0 SUMMARY

- 1.1 This report details recommendations for the award of Third Sector Grants (including Events and Festivals) to Third Sector organisations for Oban, Lorn and the Isles.
- 1.2 Applications are considered twice yearly in April and August. This is intended to avoid allocation of the full budget at one meeting and enable activities held later in the year to be funded.
- 1.3 The total Third Sector Grant budget made available by the Council for allocation in Oban, Lorn and the Isles for 2014/15 is £35,000, of which £32,700 has been allocated leaving a remaining balance of £2,300.
- 1.4 The Area Committee agreed to an upper limit of £4,000 to any one organisation in any one financial period, unless there are exceptional circumstances.
- 1.5 Two applications have been received, none of which are for Events and Festivals.

2.0 RECOMMENDATIONS

- 2.1 The 2 organisations listed below are awarded funding from the Third Sector Grants budget.
- 2.2 Those organisations that have received funding for two years or more should not be awarded more than the amount they received in 2013/14 unless increased developmental aspects are detailed in the application.
- 2.3 Where possible, and if appropriate, new applicants should receive all or most of the amount requested (up to 50% total project costs), unless a very large amount of funding is sought.
- 2.4 Grants will only be awarded pending receipt of the correct paperwork; an approved financial check; and an End of Project monitoring form (if a grant was awarded in previous year).

Ref No	Organisation	Grant 12/13	Grant 13/14	Total Project Cost	Amount Requested	Recommendation
1	Oban Viewpoint Group	£0	£0	£13,570	£2,000	£2,000
2	New Start Oban	£0	£206 (returned)	600	£300	£300
Total Recommended						£2,300
Balance						£0

3. DETAIL

Ref No	Organisation	Rationale for grant allocation
3.1	Oban Viewpoint Group	This project is to establish the feasibility of a new build community centre in the Soroba area of Oban. The amount requested is part of a larger overall cost. However, the group have been working on the project for some time and it is recommended that an award be made on the condition that the group secures the remaining funding by 31 st . December 2014.
3.2	New Start Oban	This group provide starter packs for homeless individuals moving into permanent accommodation. This application is to support the provision of vacuum cleaners. This group received an award in 2013/14 but returned it since they did not require the funding.

4.0 CONCLUSION

4.1 All organisations have been contacted and grant applications assessed.

5.0 IMPLICATIONS

- 5.1 Policy: None
- 5.2 Financial: As per area budget allocation.
- 5.3 Legal: None
- 5.4 HR: None
- 5.5 Equalities Consistent with the Equal Opportunities policy of Argyll and Bute Council.
- 5.6 Risk: Monitoring of the process will minimise any risk to the Council
- 5.7 Customer Service: None

6.0 APPENDICES

6.1 Officer assessment reports submitted.

Margaret Fyfe, Community Development Manager

06 August 2014

For further information contact: Laura Macdonald, Community Development Officer for Oban, Lorn and the Isles. Tel No 01631 567944.

APPENDIX 1

Third Sector Grant Funding – use of unspent funds

Grant applications go to Committee twice a year: April and August. The closing date for receipt of application forms for a decision in April is 3 February 2014 and for August is 16 June 2014.

Successful applicants sign a contract detailing the funding awarded and are requested to complete an end of project monitoring report (EPMR) within three months of the end of the project/activity. For projects finishing at the end of March the monitoring report is required by the end of June 2015.

Previously reports have been brought to the June area committee but, as many groups have not yet submitted the monitoring report, there is often insufficient information to give a clear picture of spend and impact of spend. It is therefore proposed that in future monitoring reports are brought to area committees in August.

The Council will fund up to a maximum of 50% of total cost of project. (Maximum award, unless exceptional circumstances, is £4,000) Applicants should be able to demonstrate their own fund-raising and income generation activity or evidence a financial contribution towards the delivery of the project/activity.

The contract stipulates that all funds should be spent in the current financial period and unspent funds returned. Organisations are asked to contact the CDO immediately if there are any difficulties in respect of fulfilling the terms of the contract.

Unless an organisation contacts the Council to advise there is an issue with spending or matching the funding award, any underspend is often not picked up until receipt of the EPMR. At this point the organisation is contacted by the CDO and asked to clarify the funding situation and, if funding is underspent, is requested to return the unspent funding to the Council.

If funding is not returned timeously it results in income coming back to the Council late in the year when it becomes an issue in terms of reallocation eg:

- Fairness/equality to all groups in terms of advertising openly
- Relatively small amounts of funding means not cost effective to do another funding round
- If funding returned later in the year it misses the committee cycle
- Organisations can only apply for funding for one project

Accordingly, as historically little funding has been unspent, any unused funds have been allocated for the benefit of the third sector as a whole. Thus:

1. If funding from the first round is returned prior to the closing date for the second round of funding, this amount can be added to the balance for allocation at the August Area Committee meeting.

2. If funding is returned after that date, the balance of returned funds is spent on support to all third sector organisations across Argyll and Bute. Last year a training course in Graphic Design was held in each area. In addition each of the Council's four community centres received support in terms of new furniture or equipment as per their requests.

Note: There has, on occasion, been a third round for allocation, but there is very little time to promote, receive applications, assess and take recommendations to the Area Committee for the December Area Committee. Also, after a committee decision in December, the group requires to sign and return the contract before funding is paid, and funds must be spent before end March. A third round has proved to be unsatisfactory in terms of staff resources as in many cases funding has to be returned as it cannot be spent in such a short timescale.

Returned funds 2012/13 and 2013/14

Area	2012/13	2013/14
H&L	£1,127	£1,540
OLI	£439.71	Nil
MAKI	Nil	£4,875
B&C	Nil	£80

ASSISTANCE TO THIRD SECTOR ORGANISATIONS**Assessment form Third Sector Grants including Events and Festivals****1 Details**

Name of Assessing Officer	Laura Macdonald	
Name of Organisation	Oban Viewpoint Group	
Contact Person in Organisation	Sean MacIntyre	
Have you contacted/visited the organisation to assess this application?	Contacted Visited ✓	
Name and Designation of Council Officer you have contacted to discuss the application eg Arts & Culture, Social Work, Sports etc.		
Name:	Designation:	
Third Sector <input checked="" type="checkbox"/>	Events and Festivals <input type="checkbox"/>	
a) Grant requested from A & B Council?	£2,000	
b) Grant awarded last year?	n/a	
c) Total Project cost?	£13,570	
d) How much coming from own resources?	£1,150	
e) How much coming from other agencies?	£10,000	
f) Grant Recommendation	£2,000	
Reason for grant:	<i>Contribution towards feasibility study into the proposal for a new build community facility based in Soroba.</i>	
Please tick which of the following is being addressed:		
a)	Addressing Social Inclusion	✓
b)	Alleviation of rural isolation	
c)	Community Capacity Building	✓
d)	Enhancement of quality of life for residents and visitors	✓
e)	Positive impact on local communities	✓
f)	Improvement of health and wellbeing	
g)	Positive impact on the local environment	
Have you received an end of project report for the previous grant award? n/a		
n/a		
Do you concur with the organisation in their assessment of need? Please supply a very brief summary		
This project is to establish the feasibility of a new build community centre in the Soroba area of Oban. The amount requested is part of a larger overall cost. However, the group have been working on the project for some time and it is recommended that an award be made on the condition that the group secures the remaining funding by 31 st . December 2014.		
If the organisation has received funding over the previous 2 years please justify reason for re-awarding a grant?		
n/a		

2 Financial Check – Have you checked the Organisation is:

a)	Has passed financial check	Yes	No	√
b)	Fully constituted	Yes	√	No
c)	Has submitted a bank statement for all bank/savings accounts	Yes	No	√
d)	Has submitted audited/signed accounts (or signed financial projections if a new group).	Yes	No	√
e)	Within 50% of the costs for the project/activity	Yes	√	No

3 General Criteria

a)	Is the activity non-political?	Yes	√	No
b)	Is the project consistent with Council objectives?	Yes	√	No
c)	Does the project have open membership?	Yes	√	No
d)	Have sponsorship agreements been checked?	Group have not confirmed		
e)	How many people overall will benefit from this grant?	Population of town potentially		
f)	Is the organisation well established?	Group undergoing some changes		
g)	Have you identified any training needs for the organisations committee or volunteers?	Yes	√	No
h)	Does the organisation have volunteer training in place?	Yes	No	√
i)	Have you confidence in their ability to deliver a service?	Yes	No	

4 Policy and Procedures

a)	If relevant, is the organisation compliant with Protection of Vulnerable Groups (Scotland) Act 2007? If No, can you refer to Children and Families Section, Social Work?	n/a		
b)	Clear recruitment policies	Yes	No	√
c)	On-going training and support for volunteers	Yes	No	√
d)	A code of conduct for staff and volunteers	Yes	No	√
e)	A Code of Good Practice	Yes	No	√
f)	An Equal Opportunities Policy	Yes	No	√
g)	A Policy for Managing Confidential Information	Yes	No	√
h)	Grievance Procedure for staff and volunteers	Yes	No	√
i)	A Disciplinary Procedure for staff and volunteers	Yes	No	√
Comments :				

Signed: Laura Macdonald

Date: 06/08/2014

ASSISTANCE TO THIRD SECTOR ORGANISATIONS**Assessment form Third Sector Grants including Events and Festivals****2 Details**

Name of Assessing Officer	Laura Macdonald	
Name of Organisation	Newstart Oban	
Contact Person in Organisation	David James	
Have you contacted/visited the organisation to assess this application?	Contacted <input checked="" type="checkbox"/> Visited	
Name and Designation of Council Officer you have contacted to discuss the application eg Arts & Culture, Social Work, Sports etc.		
Name: Myra MacDonald		Designation: Homeless Prevention Officer
Third Sector <input checked="" type="checkbox"/>	Events and Festivals <input type="checkbox"/>	
a) Grant requested from A & B Council?	£300	
b) Grant awarded last year?	£206 (returned because not required)	
c) Total Project cost?	£600	
d) How much coming from own resources?	£300	
e) How much coming from other agencies?	n/a	
f) Grant Recommendation	£300	
Reason for grant:	The group provides start-up packs for people moving from homeless accommodation in to new tenancies.	
Please tick which of the following is being addressed:		
a)	Addressing Social Inclusion	<input checked="" type="checkbox"/>
b)	Alleviation of rural isolation	<input type="checkbox"/>
c)	Community Capacity Building	<input type="checkbox"/>
d)	Enhancement of quality of life for residents and visitors	<input type="checkbox"/>
e)	Positive impact on local communities	<input type="checkbox"/>
f)	Improvement of health and wellbeing	<input checked="" type="checkbox"/>
g)	Positive impact on the local environment	<input type="checkbox"/>
Have you received an end of project report for the previous grant award? Yes No		
If No, please give a reason		
Do you concur with the organisation in their assessment of need? Please supply a very brief summary		
This group provide starter packs for homeless individuals moving into permanent accommodation. This application is to support the provision of start-up packs. This group received an award in 2013/14 but returned it since they did not require the funding.		
If the organisation has received funding over the previous 2 years please justify reason for re-awarding a grant?		
Group applied for this purpose two years ago but were advised at that point that this was not an eligible purpose. Since then, they received a grant for publicity materials in 2013/14 which they returned – demand on volunteers meant they focussed on their core activities.		

2 Financial Check – Have you checked the Organisation is:

a)	Has passed financial check	Yes	√	No
b)	Fully constituted	Yes	√	No
c)	Has submitted a bank statement for all bank/savings accounts	Yes	√	No
d)	Has submitted audited/signed accounts (or signed financial projections if a new group).	Yes	√	No
e)	Within 50% of the costs for the project/activity	Yes	√	No

3 General Criteria

a)	Is the activity non-political?	Yes	√	No
b)	Is the project consistent with Council objectives?	Yes	√	No
c)	Does the project have open membership?	Yes	√	No
d)	Have sponsorship agreements been checked?	Yes	√	No
e)	How many people overall will benefit from this grant?	15		
f)	Is the organisation well established?	Yes	√	No
g)	Have you identified any training needs for the organisations committee or volunteers?	Yes		No √
h)	Does the organisation have volunteer training in place?	Yes		No √
i)	Have you confidence in their ability to deliver a service?	Yes	√	No

4 Policy and Procedures

a)	If relevant, is the organisation compliant with Protection of Vulnerable Groups (Scotland) Act 2007? If No, can you refer to Children and Families Section, Social Work?	Yes	√	No
b)	Clear recruitment policies	Yes		No √
c)	Ongoing training and support for volunteers	Yes		No √
d)	A code of conduct for staff and volunteers	Yes		No √
e)	A Code of Good Practice	Yes		No √
f)	An Equal Opportunities Policy	Yes	√	No
g)	A Policy for Managing Confidential Information	Yes	√	No
h)	Grievance Procedure for staff and volunteers	Yes		No √
i)	A Disciplinary Procedure for staff and volunteers	Yes		No √

Comments :

Signed: Laura Macdonald

Date: 06/08/2014

ARGYLL AND BUTE COUNCIL

**OBAN, LORN AND
THE ISLES AREA
COMMITTEE**

CUSTOMER SERVICES

14th August 2014

AREA SCORECARD FQ1 2014-15

1 Background

- 1.1 This paper presents the Area Scorecard, with exceptional performance for financial quarter 1 of 2014-15 (April - June 2014). Where commentary has been entered in Pyramid, it is included here.

2 Recommendations

- 2.1 It is recommended that the Area Committee notes the exceptional performance presented on the Scorecard.

**Douglas Hendry
Executive Director, Customer Services**

Jane Fowler
Head of Improvement & HR

For further information, please contact:

David Clements
Improvement and Organisational Development Programme Manager
(Planning and Performance Management)
01465 604205

Environment

	Target	OL&I	Council
Car Parking income to date - OL&I	£ 154,810	£ 110,956 R ↓	£ 164,623
Dog fouling - number of complaints LORN		16 ↓	71
Dog fouling - number of complaints MULL		1 ↑	
Dog fouling - number of fines issued LORN		0 ↓	2
Dog fouling - number of fines issued MULL		0 →	
LEAMS - OL&I Lorn	73	75 G ↑	77
LEAMS - OL&I Mull	73	81 G ↑	
No of Complaints ref Waste Collection - OL&I Lorn		10 ↓	12
No of Complaints ref Waste Collection - OL&I Mull		0 →	
Dark street lamps – number of dark-lamp-nights * no data currently *			

Economy

	Target	OL&I	Council
CC1 Affordable social sector new builds - OL&I	0	0 G →	71
* ACHA - currently no ACHA data in Pyramid *			
All Local Planning Apps: % processed in 2 months in OL&I	70.0 %	77.4 % G ↑	79.2 %
Householder Planning Apps: % processed in 2 months in OL&I	90.0 %	85.2 % R ↓	90.1 %
% of Building Warrants Apps responded to within 20 days - OL&I		96.2 % ↓	95.2 %

Adult Care

	Target	OL&I	Council
OL&I - No of DP Clients		24 →	102
OL&I - No of People Awaiting FPC within their Homes	0	0 G →	0
Colonsay - % of Older People receiving Care in the Community - In Year	80.0 %	100.0 % G →	90.2 %
Mull & Iona - % of Older People receiving Care in the Community - In Year	80.0 %	90.0 % G ↓	
Oban - % of Older People receiving Care in the Community - In Year	80.0 %	90.8 % G ↓	
Tree & Coll - % of Older People receiving Care in the Community - In Year	80.0 %	100.0 % G ↑	

Children & Families

	Target	OL&I	Council
CA12 OL&I - Total No LAAC		21 ↓	121
CA25 OL&I - % Reviews of LAAC Convened within Timescales	100 %	100 % G ↓	100 %
CP16 OL&I % of Children on CPR with a completed CP plan	93 %	100 % G →	100 %

Education

	Target	OL&I	Council
HMIE positive School Evaluations - OL&I Sec		63 % ↓	63 %
% positive destinations Oban High ACY 12/13		94 % ↓	
% positive destinations Tree High School ACY 12/13		100 % →	92.4 %
% positive destinations Tobermory High ACY 12/13		100 % →	
% 5+ SCQF level 6 Oban High ACY 12/13	13.20 %	10.43 % R ↓	
% 5+ SCQF level 6 Tree High School ACY 12/13	13.20 %	0.00 % R ↓	14 %
% 5+ SCQF level 6 Tobermory High ACY 12/13	13.20 %	7.41 % R ↓	
School % unauthorised absence Oban High		3.1 % ↓	
School % unauthorised absence Tree High School		4.9 % ↓	1.8 %
School % unauthorised absence Tobermory High		0.6 % ↓	

Roads

	Target	OL&I	Council
% road area resurfaced/reconstructed - OL&I FY 13/14	2.04 %	1.59 % R ↓	1.95 %
% road area surface treated - OL&I FY 13/14	4.89 %	2.23 % R ↓	2.02 %
% Cat 1 road defects repaired by end of next working day - OL&I		100 % →	97.8 %

Community Resilience

	Target	OL&I	Council
OL&I % community councils with emergency plan	80 %	56 % R ↓	
OL&I % community councils developing an emergency plan	13 %	13 % ↓	

Oban, Lorn and the Isles Area Scorecard

Exceptions

FQ1 14/15

Performance worth noting

Environment

	FQ4	FQ1	Target FQ1
Car Parking income to date - OL&I	£ 415,811	£ 110,956	£ 154,810

Roads

	FY 12-13	FY 13-14	Target FY 13-14
% road area surface treated - OL&I	2.73 %	2.23 %	4.89 %
% road area resurfaced/reconstructed - OL&I	1.15 %	1.59 %	2.04 %

Adult Care

	FQ4	FQ1	Target FQ1
Oban - % of Older People receiving Care in the Community - In Year	74.7 %	90.8 %	80.0 %
Tiree & Coll - % of Older People receiving Care in the Community - In Year	50.0 %	100.0 %	80.0 %
Mull & Iona - % of Older People receiving Care in the Community - In Year	70.8 %	90.0 %	80.0 %

Education

	School year 2011-12	School year 2012-13	Target for 2012-13
% 5+ SCQF level 6 Oban High	12.14 %	10.43 %	13.20 %
% 5+ SCQF level 6 Tobermory High	6.67 %	7.41 %	13.20 %
% 5+ SCQF level 6 Tiree High School	30.00 %	0.00 %	13.20 %

Community Resilience

	FQ4	FQ1	Target FQ1
OL&I % community councils with emergency plan	38 %	56 %	80 %

Environment

	Target	OL&I	Council
LEAMS - OL&I Mull	73	81	77
LEAMS - OL&I Lorn	73	75	77

Sustained improvement

Education

		OL&I	Council
School % unauthorised absence Tiree High School	4.9 %	1.8 %	Absence in excess of average
School % unauthorised absence Oban High	3.1 %		

% positive destinations Tobermory High	100 %	92.4 %
% positive destinations Tiree High School	100 %	

Success Measure	Target FQ1 14/15	Actual FQ1 14/15	Traffic Light	Trend	Comments
Car Parking Income to date – OL&I	£154,810	£110,956	Red	Descending	No commentary
OL&I - No of Direct Payments		24		Descending	Direct Payments Performance remains high within the national context .Self Directed Support (SDS) starts in April 2014 which will offer new clients a wider choice of options for their care are will replace this indicator.
Householder Planning Apps: % processed in 2 months in OL&I	90%	85%	Red	Descending	No commentary
OL&I % community councils with emergency plan	80%	56%	Red	Ascending	FQ1 2014-15 update Progress has been slow due to the time of year. We are due to meet with Police Scotland to ensure we accelerate the progress of outstanding plans before the Winter period. Full details are available in Pyramid, summarised as.. <ul style="list-style-type: none"> • Plans completed - 9 • Plans in development - 2 • Not developing a plan - 1 • No information at this time - 4
% road area resurfaced / reconstructed – OL&I	2.04%	1.59%	Red	Ascending	No commentary This is the 2013/14 annual data
% road area surface treated – OL&I	4.89%	2.23%	Red	Descending	No commentary This is the 2013/14 annual data

Success Measure	Target FQ1 14/15	Actual FQ1 14/15	Traffic Light	Trend	Comments
% Cat 1 road defects repaired by the end of next working day	90%	98% OL&I=100%	Green	Ascending	Q1 No of Cat 1 defects reported – 46 No. No of Cat 1 defects completed within the allocated period – 45 No. The overall percentage of Cat 1 defects attended to within the allocated 5 day time period has risen again for a consecutive quarter, from 95% to 98%. The overall number of Cat 1 defects reported in the first quarter, 46, compares favourably with 94 recorded for the same period last year – this is perhaps reflective of the dry weather conditions experienced in recent months.

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ARGYLL AND BUTE COUNCIL

OLI Area Committee

**DEVELOPMENT AND
INFRASTRUCTURE SERVICES**

14th August, 2014

Oban CHORD Update Statement

1.0 EXECUTIVE SUMMARY

This monthly report is to inform members of general progress with Oban CHORD projects.

All commissioned projects are moving ahead on target at this time and any key issues arising from these will be addressed at the special OLI Area Committee meeting on 10th September.

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OBAN CHORD UPDATE STATEMENT

2.0 SUMMARY

2.1 Aim of Update

The purpose of this report is to bring the OLI Area Committee up to date with the progress that has been made and actions taken since the last OLI Area Committee.

3.0 RECOMMENDATIONS

That Members note the information in this report.

4.0 UPDATE DETAILS

4.1 Public Realm: Further Upgrade of Amenity Lighting at McCaig's Tower

The main project was completed in November 2013 with responsibility for the amenity lighting activity being given to Och Aye Events company on a one year operating agreement and the maintenance and management being handed over to the Council's Street Scene team.

An in use review and evaluation report will be undertaken in accordance with good practice. This has been delayed awaiting information from external parties. Target September 2014.

4.2 Public Realm: Enhancement of Oban Bay from Stafford Street to Station Square including George Street

Following the terms of the Committee's agreement to proceed with the preferred design option for the above on 9th April, 2014, Capita were instructed to proceed with the preparation of planning applications and preparation of detailed design and contract documents for Phase 1 – Stafford Street, subject to Committee and Council approvals of the Full Business Case during September, 2014. The planning applications were submitted on 26th June.

A Public Information Notice was issued with regard to the Stafford Street works in July, to which 10 companies (3 local) expressed an interest. A full Tender Invitation will be issued by the end of August.

Target date for seeking planning approvals from PPSL – 20th August, 2014.

Target date for securing Detailed design and full business case approvals – September 2014.

Target date for beginning Stafford Street pedestrianisation works, subject to above approvals - October 2014.

4.3

Public Realm: Provision of Maritime Visitor Facility in North Pier Maritime Quarter (White Building)

Following the terms of the Committee's agreement to proceed with the preferred design option for the above on 9th April, 2014, Capita/Oberlanders are progressing with detailed design work for the preferred concept design option. The planning application and application for Listed Building Consent was submitted on 26th June.

Target date for planning application to be determined by PPSL – 20th August.

Target date for securing Detailed design and full business case approval – September 2014.

Target date for a start on site – January 2015

4.4

Oban Bay Breakwater, Step Ashore and Transit Facility

This project is being taken forward by OBM Ltd on the assumption of enabling support from the Council and a grant contribution being secured from both the Council, and HIE in the spirit of co-operation intimated in their letters of 25th and 26th April to OBM Ltd., and within the parameters allowed for grant funding.

It is anticipated that the necessary clarity to allow the Oban Regeneration Project Manager to identify any support actions required will be obtained during Summer 2014, once OBM have received their updated costings.

We will advise members accordingly when more information is available.

4.5

North Pier Maritime Quarter – Maximising CHORD and potential TIF investments

This issue will be explored later this year once the Lorn Arc TIF delivery team becomes established. Resources for commissioning a design framework for the Council's North Pier asset and esplanade will be sought now that the

Scottish Government has approved our TIF proposals. A separate report on Lorn Arc TIF will come from the Head of Economic Development to Members for consideration/information this month.

4.6

Potential EMFF Application (formerly known as EFF)

The Fisheries Grant Team of the Scottish Government has advised us that the next round will be entitled the European Maritime and Fisheries Fund (EMFF). The first step is for the Government to ensure that the Regulations are signed off. This is anticipated shortly. Applications could then be accepted by the end of 2014 or early 2015. The timetable remains vague. We will advise members accordingly when more information is available.

4.7

Oban Bay Harbour Development Authority

Fisher Associates have submitted their report reviewing options for a single Harbour Authority, and the next steps are with the Oban Bay Harbour Development Group to agree.

The consultants were briefed by the Oban Regeneration Project Manager(ORPM) about proposed regeneration investments in the Bay and a regular dialogue took place. The ORPM is copied in on minutes and invited to attend OBDHG meetings, as appropriate.

4.8

Social and Economic Impact Assessment/s (SEIAs) for Public Realm Projects

SEIAs have to be prepared as part of the formulation of the Full Business Cases (FBCs) to be presented along with requests for the capital to implement the two public realm projects for which designs are being developed: i.e. the North Pier Maritime Visitor Facility and the Oban Bay Public Realm Enhancement Scheme.

Peter Brett Associates, Glasgow won the contract. Several meetings have taken place during June/July and the final report is due by 1st August following comments from the ORPM. The final report was delayed by one month due to the need to proceed without a local business survey. This will not impact on the preparation of the FBCs.

Target date for final SEIA reports to be submitted to Oban Regeneration Project Manager – 1st August, 2014

- 5.1 This paper brings the OLI Area Committee up to date with the Oban Waterfront Enhancement projects and the wider Oban CHORD context.

6.0 IMPLICATIONS

6.1 POLICY

The delivery of the TIF and CHORD Programme fits with the Council's Corporate Plan, SOA and approved Development Plan policy for town centre regeneration.

6.2 FINANCIAL

The Oban Bay/Harbour CHORD Interim Business Case has approved £1.84 million; additional approvals are required to drawdown remaining monies.

6.3 LEGAL

Each of the CHORD projects requires differing levels of legal resources to ensure their timely delivery.

6.4 EQUALITY

An Equalities Impact Assessment has been undertaken for Oban Bay Harbour

6.5 CUSTOMER SERVICE

Please see Programme Plan

6.6 RISK

Please see Programme Plan

Executive Director of Development & Infrastructure

28th July, 2014

Policy Lead: Cllr Ellen Morton

For further information – please contact Linda Houston, Oban Regeneration Project Manager, 01631 569181 or Helen Ford, CHORD Programme Manager Development and Infrastructure Services, Economic Development and Strategic Transportation 01436 658839

ARGYLL AND BUTE COUNCIL**OBAN, LORN & ISLES
AREA COMMITTEE****Customer Services****14 August 2014**

OLDER PEOPLE'S CARE AT HOME SERVICE UPDATE – FQ1

1. SUMMARY

The purpose of this report is to update the Area Committee on the findings of the continuing quarterly evaluation of the Care at Home provision within the Oban, Lorn and Isles area.

This report has been broken down to show the progress and joint working that has been put into place to ensure that a high quality service is provided, as it is recognised that this service is provided to vulnerable individuals predominately by lone workers, in the home environment.

2. RECOMMENDATIONS

The remit of the Procurement and Commissioning Team together with the Homecare Procurement Officers is to ensure best value, contract compliance, quality of services and customer satisfaction. This will support Community Services to commission quality care at home services via the formal procurement and commissioning procedures.

3. DETAIL

Currently there are three providers on the framework in this area. British Red Cross, the 3rd provider on the framework have given notice to relinquish their services and detailed work has been done by the Procurement and Commissioning Team together with Adult Services to transfer these services as at the 7th July, 2014. In addition to the framework there are also three contracted providers who provide care at home services.

Internal homecare also provide services on the Isle of Mull, Colonsay and Tiree.

CARE AT HOME PROVISION

As at 30th June, 2014 an approximate total of 3339 hours per week were being provided to 282 service users within the Oban, Lorn & Isles area by both in house provision and external providers. A further 368 hours are being delivered

in the form of Direct Payments. A breakdown of the provision is detailed in the table below:

Existing Providers		Weekly Hours Commissioned	
		Hours at 31 st March 2014	Hours at 30 th June 2014
Carr Gomm		288	342
Mears Care		589	577
British Red Cross		196	183
Carers Direct		757	789
Care+Oban		460	417
Affinity Trust		33	33
Crossroads		39	30
Colonsay Homecare		14	30
Mull Homecare		771	752
Tiree Homecare		34	34
Bowman Court Homecare		74	152
	Total Hours	3255	3339
Direct payments		395	368
	Total Hours	3650	3707

RECRUITMENT/RETENTION

Recruitment is an on-going problem we are facing across the Council area. Adult Services have introduced IRISS,(Institute for Research and Innovation in Social Services) a project being run in partnership with the Council and chaired and supported locally by Scottish Care Reshaping Care for Older People Teams. IRISS aim is to bring the independent sector together to form an informal partnership to address issues around the planning and delivery of care at home services in Argyll and Bute. The group is looking at a joint recruitment proposal, joint training and efficiencies that can be made utilising dead time by reducing travel. Two meetings of this group have taken place with good support from Providers and Social Work staff. In addition, Adult Services are also working alongside our Employability Partnership. The Partnership have agreed to take recruitment within the care sector forward as one of their work streams. The Council has also recently agreed a modern apprentice scheme and an Adult Services representative will attend this group to maximise the opportunities for care staff through this.

CONTRACT MANAGEMENT PROCESS

Argyll and Bute Council's Procurement and Commissioning team are responsible for the Contract and Supplier management of these services. This is complimented by the service monitoring and review process carried

out by Homecare Procurement Officers and Case Managers. The Procurement and Commissioning Team carry out quarterly contract management meetings that determine the risk rating of each contract. All contracts are risk rated using a combination of Care Inspectorate grades, service concerns and complaints. Additional monitoring is undertaken as required where risk levels increase.

Breakdowns of the Care Inspectorate grades are detailed in the table below:

Provider	Date of Last Inspection	Care Inspection Grades		
		Quality of Care and Support	Quality of Staffing	Quality of Management and Leadership
Affinity Trust	24/04/2014	5	4	4
BRC	N/A*	N/A *	N/A *	N/A *
Care + Oban	13/08/2013	4	4	3
Carers Direct	27/05/2014	6	5	6
Carr Gomm	01/08/2013	6	5	6
Crossroads	25/04/2013	4	5	4
Mears- Oban	20/11/2013	3	3	3
OLI Homecare	16/04/2014	3	4	3

*This provider is still awaiting its Care Inspectorate registration.

With one notable exception both independent and Council Care at Home provision is providing Grade 4 or above service to service users and carers. One provider who was previously achieving grades 2/3 for their provision has been re inspected. This has led to an increase in grades to 3's.

6- Excellent	3- Adequate
5- Very Good	2- Weak
4- Good	1- Poor

MONITORING ARRANGEMENTS

A robust ongoing monitoring programme is in place with both the Homecare Procurement Officers and the Commissioning Monitoring Officer having close contact with the external providers and service users.

A detailed list of contact with service users and providers for the quarter is detailed below:

Contact	Target	Actuals	Comment
Review of Care needs with service users, family and provider	71	98	Exceeded target
Quarterly Contract and Supplier Meetings with Providers in line with the Scottish Government Guidance on the Commissioning of Care and Support Services	6	6	On target
Provider Forums - Reshaping care for Older People meetings.	4	5	On target

SERVICE MONITORING VISITS

A schedule of monitoring visits has been agreed and a process to report the outcome of these visits to the Procurement and Commissioning Team has been developed. This information will feed into the quarterly Contract and Supplier monitoring meetings. Over the course of these meetings individual risk ratings are adjusted as required. The monitoring activity and results for the quarter are detailed below:

Contact	Target	Actual	Comments
Monitoring Visits	47	19	The implementation of the Self Directed support has had an impact on the targets for this quarter.

The main reason for the non-achievement meeting monitoring targets has been the prioritisation of work of the Homecare Procurement Officers in relation to the implementation of Self Directed Support. With the settling down of SDS, a concerted effort will be made to make good the targets this year.

The feedback from service users and families who have received individual announced/unannounced monitoring visits has been positive. Of 19 visits 16 service users are happy with the quality of the service delivered. This

equates to a 84% satisfaction rate. On-going work is continuing with the remaining 3 service users to reach an outcome agreeable to all concerned.

SERVICE CONCERNS

There is a clear service concern process in place and in the period 1st April to 30th June 2014 there has been a total of 4 service concerns received. All of these concerns have been fully investigated and the appropriate action has been taken to ensure that these issues are addressed by the providers.

An escalation protocol is in place whereby any initially unresolved concerns are passed to Procurement and Commissioning Team for attention.

<u>Provider</u>	Number of Concerns	Details of Concern	Upheld and appropriate action taken
Provider A	1	Not following care plan causing concern for service user	Upheld – care manager working with Provider to solve issue
Provider B	1	Personal Care not being provided appropriately	Upheld – staff member removed from package.
Provider C	2	Missed visits	Upheld – provider double checking their rotas.
		Missed visits and not communicating issues with care plan	Partially upheld – more mature staff being used to assist service user.

For information – The above concerns (4) represent the total received in this quarter. The total weekly service currently being delivered by the providers concerned is 3,250 hours per week.

COMPLAINTS

No complaints have been received for the quarter for Care at Home services delivered by these providers.

4. CONCLUSION

It is clear from the information gathered and service users and families input that in general the care at home is being provided in an appropriate manner. There have been some issues identified within this reporting period, and with the intensive support of the Procurement and Commissioning Team together with the Homecare Procurement Officers these have been addressed and the services are continuing to improve. Ongoing evaluation and monitoring will ensure good practice and customer satisfaction.

The implementation of Self Directed Support on 1st April 2014 has had an impact on the monitoring targets this quarter. SDS has changed the assessment and review process for all Social Work staff. We must allow a transition period for staff to become familiar with the new processes and analyse the impact these are having on current workloads.

Concern still remains with regards to shortages of staff, resulting in providers being unable to take on packages at short notice. The proposals described previously in the report will work towards assisting providers to actively look at innovative ways of attracting staff especially within the rural areas. This is a nationally recognised problem across all aspects of the care sector.

5.0 IMPLICATIONS

5.1 Policy	Consistent with Best Value and National Policy on Re-shaping Older People's Services
5.2 Financial	None
5.3 Legal	None
5.4 HR	None
5.5 Equalities	None
5.6 Risk	None
5.7 Customer Service	None

For further information contact: Shaun Davidson, Area Manager, Oban, Lorn & Isles. Tel. 01631 567808.

ARGYLL & BUTE COUNCIL**OBAN, LORN AND ISLES
AREA COMMITTEE****COMMUNITY SERVICES****14th August 2014**

RE-SHAPING CARE – TIREE

1. SUMMARY

The purpose of this report is to update the Area Committee on the early discussions that have taken place with the local community group Cùram Thiriodh and the wider Tiree community with representatives from Argyll and Bute Council, NHS Highland and ACHA in relation to potential housing, health and social care service developments on Tiree.

2. RECOMMENDATIONS

Committee is asked to note:-

- i) The early stages of exploration of this potential initiative.
- ii) The need to develop and agree a service specification across the agencies, Cùram Thiriodh and the wider community.
- iii) The need to settle on a preferred site following option appraisal resulting from the direction provided by the service specification.
- iv) That there is provision within the Strategic Housing Investment Plan for extra care housing in Tiree but at this moment no commitment of capital resources from Health or Community Services. Indeed the scale of such a draw on capital will not be quantified until the completion of the service specification and option appraisal exercise.
- v) The approach is consistent with the national Re-Shaping Care agenda.
- vi) The need for further reports to this Area Committee and the Community Services Committee to provide political consideration, support and direction to this initiative at the appropriate time

3. DETAIL

Cùram Thiriodh and representatives from NHS Argyll and Bute, Argyll and Bute Council and ACHA met on the 19th March 2014 to initially explore a briefing paper produced by Cùram Thiriodh in relation to potential housing, health and social care service developments on Tiree. Further meetings took place on the 31st March, 14th April, 2nd June and 14th July with a well-attended public meeting on Tiree taking place on the 16th July. The purpose of this meeting was to commence a programme of engagement on the

Reshaping Care agenda and at the same time to inform and consult on the outline proposals as developed to date.

The initial briefing paper by Cùram Thiriodh looked to:-

- i) A 2 site option appraisal for the development of a **progressive care centre** with some initial modelling based upon the centres on Mull and Jura.

Site 1 The current Tigh A Rudha site, Scarinish which is adjacent to ACHA's housing designed for older people and

Site 2 Land adjoining the Tيرة GP's surgery and Doctors House, Baugh

Both these sites would negate the need for land purchase as they belong to the Council and the Health Board respectively.

- ii) A recognition that Tigh A Rudha is no longer fit for purpose due to its design against current standards. It has an occupancy level of 12 places but currently accommodates 8 residents but primarily with low care needs. The unit cost of this residential unit is a significant driver in seeking an alternative locality development. These factors combined demonstrate the need for service redesign. It is recognised that the existing service will not continue to be provided in its current form. We are looking to service redesign to meet the care needs of the island rather than simply an objective of service closure. The Tigh A Rudha service is well respected by the islanders in terms of service quality and commitment of staff
- iii) The direction of travel of this early proposal is consistent with Reshaping Care and the Strategic Plan for Older People of :-
 - Aspiring to support islanders in their own home and on their own island for as long as is possible
 - Recognising that integration, partnership and professional flexibility will improve the probability of local solutions
 - Recognising the gains from enhanced voluntary capacity and increased community resilience.
 - Delivering a new model of care that changes the balance of care from an over reliance on institutional care to one where older people are supported at home for longer.
 - Recognising the role of day opportunities /day services in realising the above.
- iv) ACHA has 6 cottages immediately beside Tigh A Rudha, which are no longer classified as sheltered housing but are occupied by older people. These properties were built circa 1981 are all level access

with good space standards. There is currently low demand for these properties.

- iv) The Community Nursing Team operates out of the Tìree GP's Surgery whilst the Board also funds the one bedroom medical unit within Tìgh A Rudha to support discharge and reduce likelihood of hospital admission. The Home Care team operate out of separate premises. The inefficiency of having three separate teams operating out of different sites is recognised.
- v) Cùram Thìriodh currently operate a day service facility, the Resource Club which runs a lunch club and craft class a community minibus. They also employ an Outreach Worker and Volunteer Co-ordinator.
- vi) Work already developed by Cùram Thìriodh earlier this year on site appraisal was based on a single storey development, referenced from the design of the Mull centre. Each option is inclusive of :
- vii)
 - medical room with en-suite facilities;
 - large office for staff including health, social care and Curam;
 - Managers office/ Staff room;
 - industrial kitchen;
 - day care hub/ residents common area;
 - stores including nurses/ communal;
 - kitchen;
 - laundry;
 - communal toilets.
- viii) This preliminary site appraisal also recognised the relative strengths and weaknesses of each site option namely:-
If Tìgh a Rudha was seen to be the preferred site then it is likely that demolition or partial demolition and rebuild may be the preferred option with the possibility of bringing the cottages into the "end solution ". Note Tìgh A Rudha is not listed.

Tìgh A Rudha is already associated with older peoples services, is close to island amenities, adjacent to ACHA cottages but would require complete new build/ demolition, would require careful planning for existing residents during site development/is a sloping site is limited by current road junction (Blind corner).

The GP surgery site would mean development would be part of the island's medical hub and the gains this would bring in terms of GP/ Nursing access, the site is flat and would simplify the accommodation of existing residents but at distance from other island amenities.

- ix) An acceptance that the scale of progressive care housing need would be circa 8- 10 places but this would be checked against locality (current and future) assessment of health/ social care and population housing needs data. The work currently being commissioned by Housing will be useful in determining the number of properties/ places required.
- x) On call staff on site may be seen as a core requirement on either site.
- xi) There is support for pursuing the opportunity of incorporating a hub area for day activities/ day care that seeks to support people at home for longer, but thought this would be unregistered, on a similar basis to that which is currently provided. We would look to see this element managed and potentially leased by Curam Thiodh in line with the current position.
- xii) The service specification being developed across the stakeholders will build upon this initial work by Cùram Thiodh. It will look to determine the scale of extra care housing required and what other appropriate and complementary services could operate out of this potential development including those listed at vi) above. It is hoped to finalise a draft of the service specification by the middle of August to allow the option appraisal to proceed and from this to provide an indication to NHS Highland and to Argyll and Bute Council on the likely scale of capital contribution to the overall potential development.

Provision has been made in the Strategic Housing Investment Plan for extra care housing. If this initiative is to proceed it will be necessary to align the capital contributions from each funding source in order to define a potential start date.

- x) The July 16th public consultation was recognised as a starting point in the engagement of the Tiree community on the future shape of provision consistent with the Reshaping Care agenda and the general direction of The Joint Commissioning Plan for Older People. A commitment to ongoing engagement has been given which will include ensuring improved awareness and understanding of the model of care as being developed and ensure that the lessons learned from the experience of developing similar provision on Jura and Mull are

taken on board. A number of other issues raised at or following the 16th July event on future provision on the island have still to be answered. These will require further discussion across health and social care partners and the wider community for instance on the use of the medical bed for under 60s and future funding by the Council of the day provision.

- xiii) On the 17th July 2014 initial meetings were held with residents and relatives at Tigh a Rudha with an ongoing commitment to their involvement in the future planning of alternative provision. Similarly Tigh a Rudha staff were also briefed on progress to date with commitment to further consultation/ engagement once the future plans are clarified

4. CONCLUSION

Following a set of initial discussions across Argyll and Bute Council, NHS Highland, ACHA and Cùram Thiriodh on the nature and shape of the future provision on Tìree, a programme of engagement has now commenced with the wider Tìree community. This is an early stage of engagement but with the aspiration of arriving at a settled position on future housing, social care and health provision on a single site with extra care at the core and a hub of related and relevant services. The development and agreement of a service specification for this development is the next stage of this which in itself will inform an options appraisal on preferred site development. Although local members have been briefed on the ongoing nature of these discussions this is the first formal report to the Area Committee. The discussions will require future political consideration and direction once the proposals are further developed.

5.0 IMPLICATIONS

- 5.1 **Policy** Consistent with Best Value and National Policy on Re-Shaping Older People's Services and Joint Commissioning Plan for Older People
- 5.2 **Financial** Future Bid through Capital Programme/Asset Planning
- 5.3 **Legal** Will require Legal Services Involvement at future date given in Partnership approach
- 5.4 **HR** Implications at some future date for current staff at Tigh a Rudha

- 5.5 **Equalities** None
- 5.6 **Risk** None
- 5.7 **Customer Service** None

For further information contact: Shaun Davidson, Area Manager, Oban, Lorn & Isles. Tel. 01631 567808.

ARGYLL AND BUTE COUNCIL**OBAN, LORN AND THE ISLES AREA COMMITTEE****DEVELOPMENT AND
INFRASTRUCTURE SERVICES****14 AUGUST 2014**

ROADS REVENUE BUDGET 2013 TO 2014 – 4TH QUARTER UPDATE / YEAR END

1.0 EXECUTIVE SUMMARY

- 1.1 The main purpose of this report is to advise Members of the roads revenue budget position at the end of financial year 2013/14.
- 1.2 This report follows-on from the report presented at the February Area Committee, which provided information on road maintenance revenue activities being delivered in 2013/14.
- 1.3 The overall roads maintenance budget for the 2013/14 year (excluding winter maintenance and coastal protection) was £4,517,111. Spend at the end of the financial year was £4,666,281; this equates to an overspend of £149,170 or 3.3% of the original budget.

ROADS REVENUE BUDGET 2013 TO 2014 – 4TH QUARTER UPDATE / YEAR END

2.0 SUMMARY

2.1 This report follows-on from the report presented at the February Area Committee, which provided information on road maintenance revenue activities being delivered in 2013/14.

3.0 RECOMMENDATIONS

3.1 That the Committee notes this report.

4.0 DETAILS

4.1 Members were presented with three reports earlier in the 2013 to 2014 financial year which provided information on the roads maintenance revenue budget. This fourth report provides end-of-year financial information on roads maintenance spend for the 2013 to 2014 financial year.

4.2 As mentioned in previous reports, the Roads Operations Budget is proposed in line with the Roads Maintenance and Management Strategy and the Roads Maintenance and Asset Management Plan (RAMP). Again, as explained previously, the available revenue budget is currently insufficient to allow all of the required works to be fully undertaken.

4.3 Roads revenue expenditure is closely monitored by separating types of work into different 'activities'. This report is based solely upon financial information which has been collated through the 'Total' costing system. Budgetary figures provided in the Appendices to this report represent the final year-end spend for roads revenue maintenance activities for the 2013/14 financial year. Winter maintenance and coastal protection costs have been excluded from this report.

4.4 Appendix 1a shows the overall roads revenue maintenance budget for each area. The overall roads maintenance budget for the 2013/14 year (excluding winter maintenance and coastal protection) was £4,517,111 as indicated in the table.

4.5 Appendix 1b provides information on percentage spend for each. Spend at the end of the financial year was £4,666,281; this equates to an overspend of £149,170 or 3.3% of the original budget.

4.6 In order to show what level of service can be provided for each activity, the unit rate (cost) has been estimated for undertaking units of work i.e. a square metre of patching or a metre of ditch cleaned. In this report – Appendix 1c - the budget spent for each activity has been

divided by the estimated unit rate for that activity to give the amount of work that would be expected to have been achieved within that budget spend.

4.7 Appendix 1d shows graphically how some of the main work activities progressed throughout the year in financial terms. Budget profiles are set for each budget line and are used to manage actual expenditure against available budget. Appropriate action has been taken over the financial year to achieve a level of satisfactory performance, whilst ensuring that we work within the available budget. Graphs show 'target' spend versus 'actual and re-profiled' spend. The last two graphs, indicating overall spend for the year, are of particular interest.

5.0 CONCLUSION

5.1 This report provides Members with a financial update on the roads revenue maintenance budget for the last financial year 2013 to 2014. It indicates that the roads maintenance revenue budget was overspent by 3.3%. Further quarterly reports will continue to be presented to Members at future Area Committees.

6.0 IMPLICATIONS

6.1	Policy	Works assessed and carried out under the current Roads Asset Management and Maintenance Plan.
6.2	Financial	The available Roads revenue budget is below that required in terms of the RAMP.
6.3	Legal	None
6.4	HR	Roads revenue maintenance works are delivered by both Roads Operations and Amenity Operatives.
6.5	Equalities	None
6.6	Risk	Deterioration of road network if budget not spent effectively.
6.7	Customer Services	Maintains service level commitment set out in Service Plan.

Executive Director of Development and Infrastructure

Policy Lead Councillor Ellen Morton

July 2014

For further information contact: Stewart Clark, Roads Performance Manager,

Tel: 01546 604893

APPENDICES

- Appendix 1a
- Appendix 1b
- Appendix 1c
- Appendix 1d

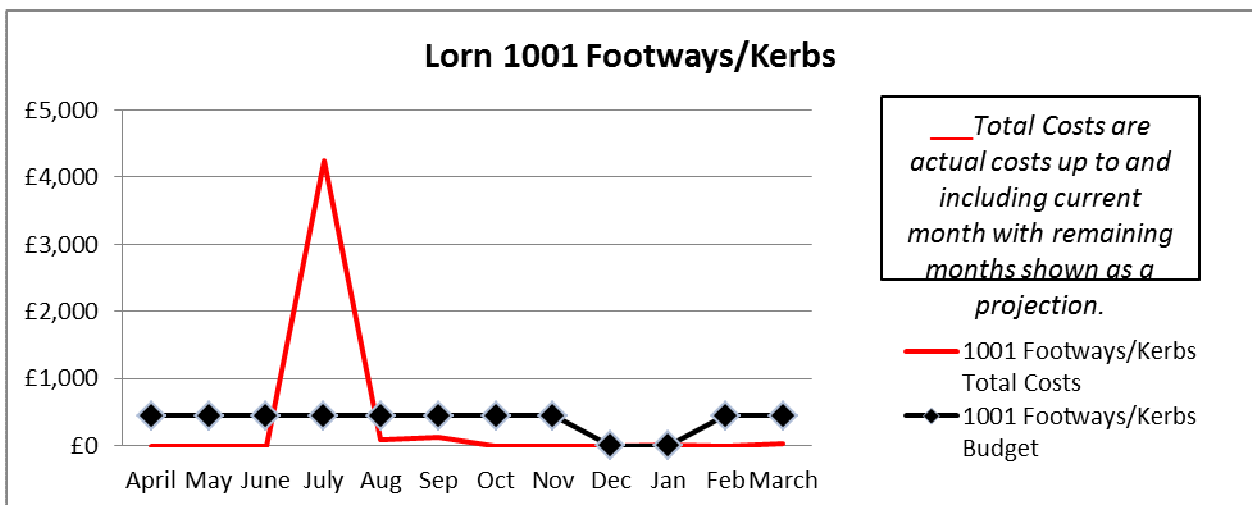
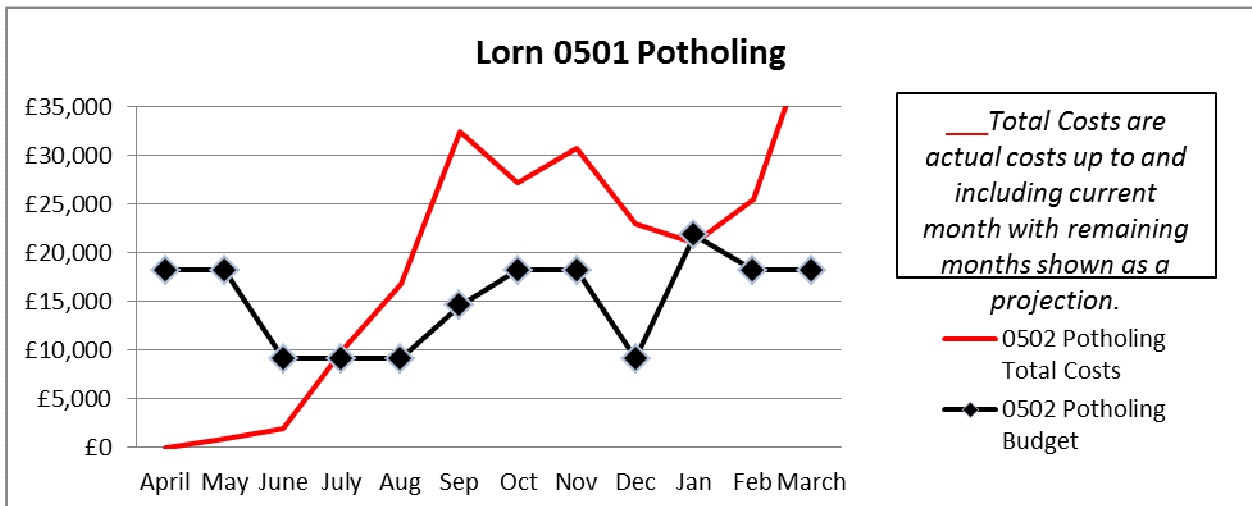
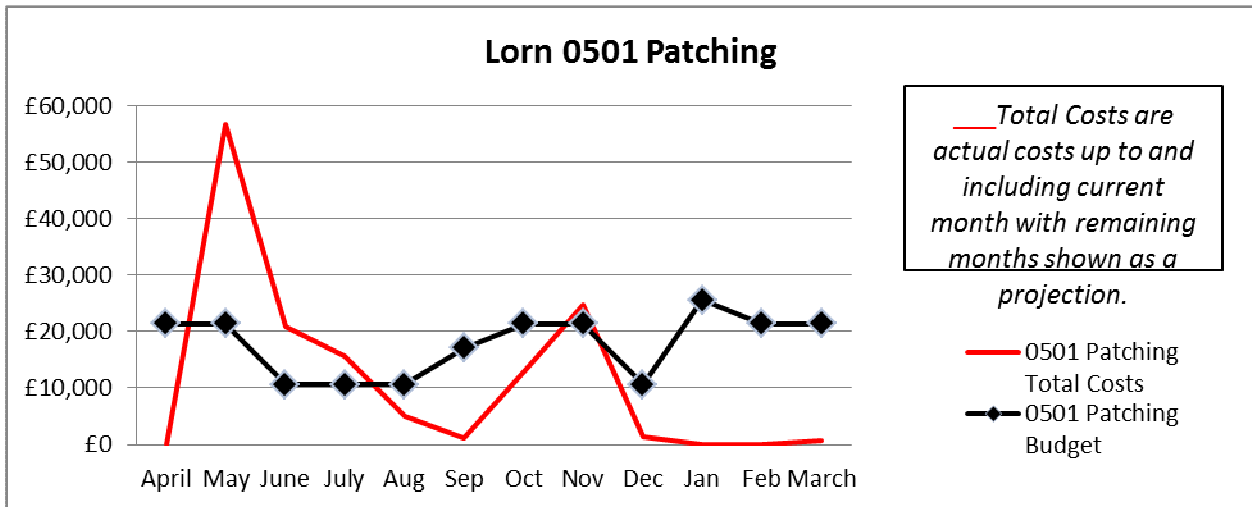
APPENDICES

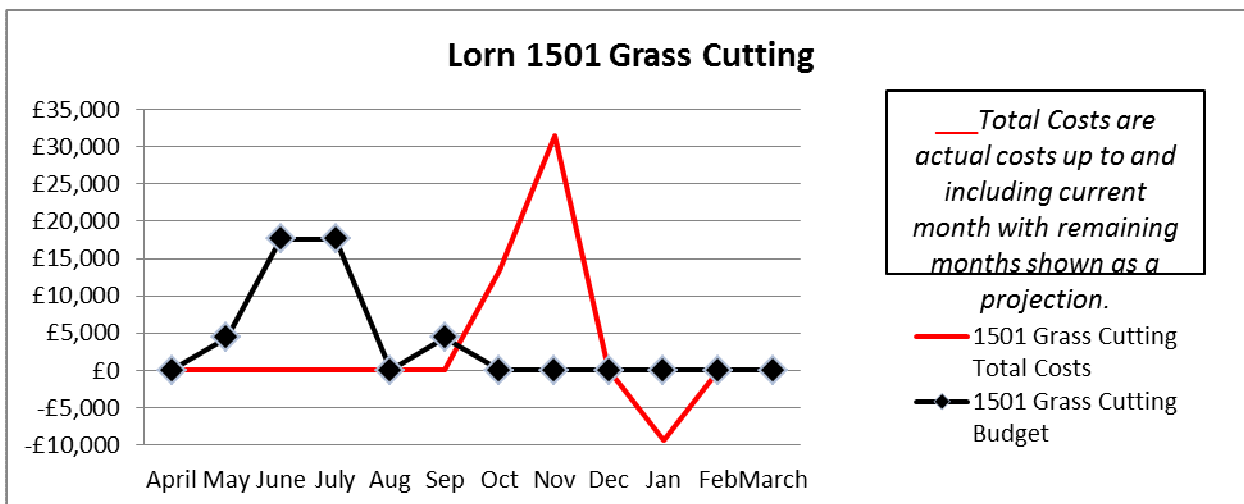
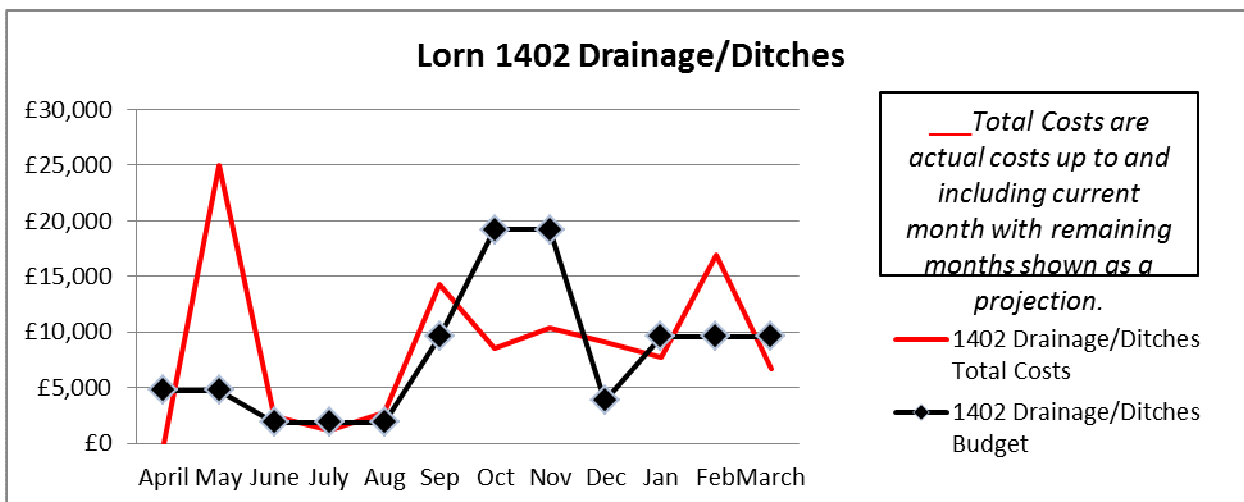
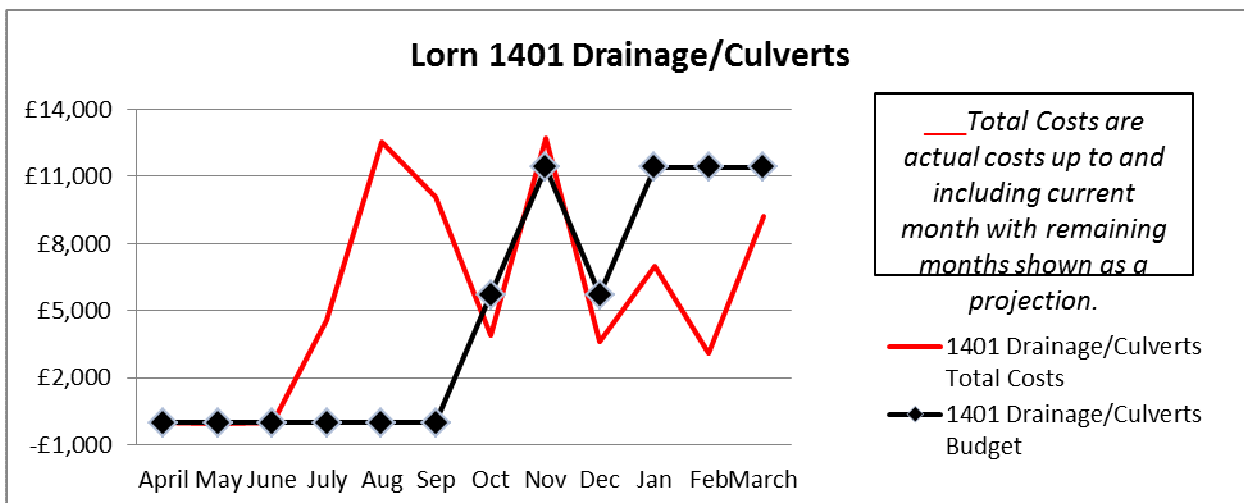
Roads Revenue Maintenance Budget 2013 to 2014

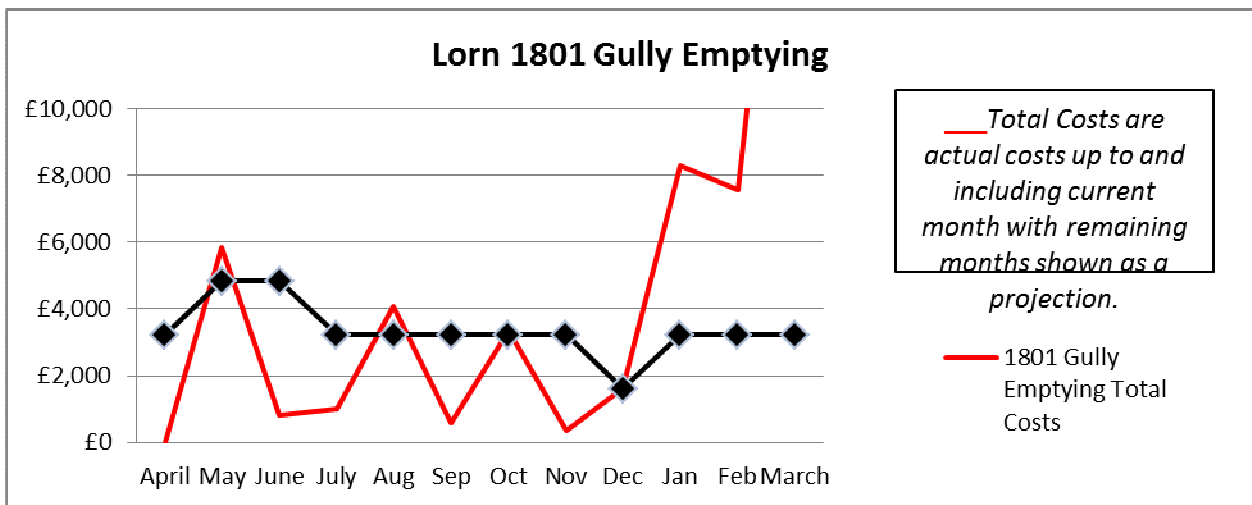
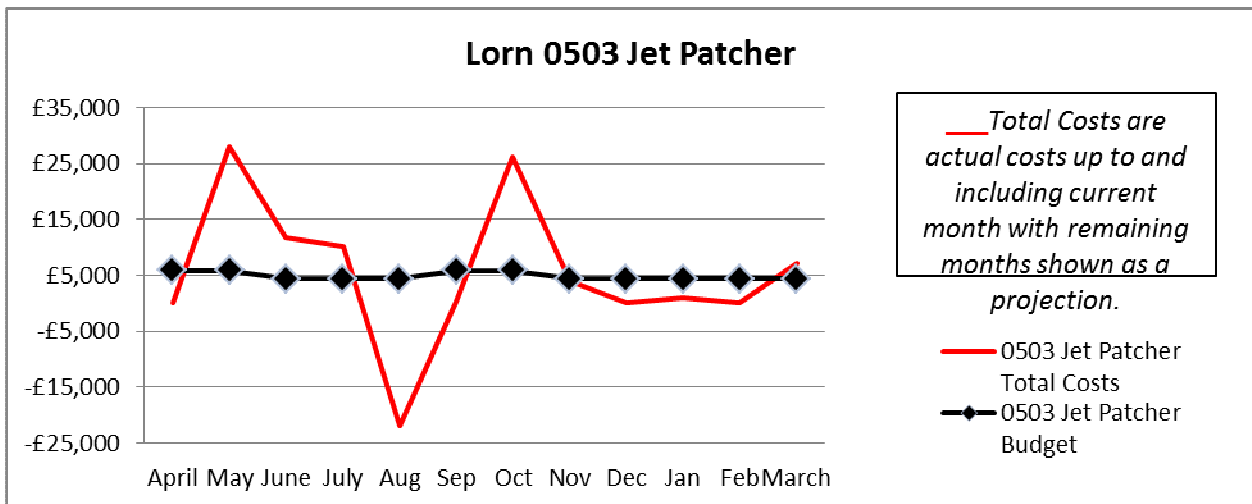
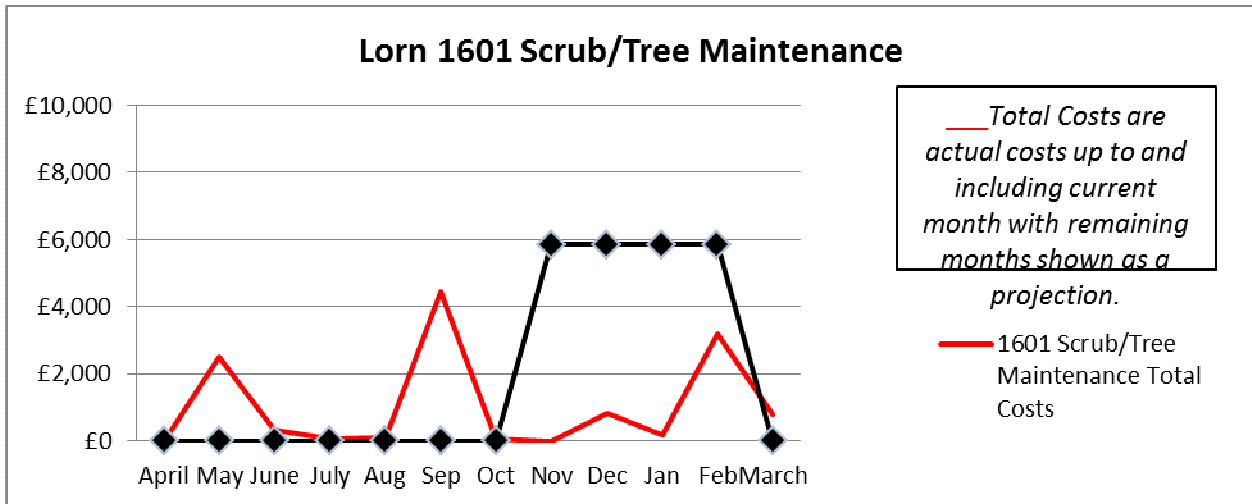
Activity	Activity Description	Mid Argyll	Kintyre	Islay	MAKI	Lorn	Mull	OLI	Bute	Cowal	B&C	H&L	All	Total
0701	Bridges	0	0	0	0	0	0	0	0	0	0	0	225,000	225,000.00
1002	Cycleway Patching	0	0	0	0	0	0	0	0	0	0	0	0	0.00
2001	Bounday Fences/Walls	0	0	0	0	0	0	0	0	0	0	0	0	0.00
2101	Pedestrian Guardrails	0	0	0	0	0	0	0	0	0	0	0	0	0.00
2201	Traffic Signals	0	0	0	0	0	0	0	0	0	0	0	30,000	30,000.00
2501	Sweeping and Cleaning	0	0	0	0	0	0	0	0	0	0	0	0	0.00
3201	Emergency Incidents	4,300	4,300	4,300	12,900	12,740	5,160	17,900	0	9,890	9,890	7,310	0	48,000.00
3202	Summer Standby	7,667	7,667	7,666	23,000	7,800	5,200	13,000	0	14,000	14,000	20,000	13,000	83,000.00
0000	Unallocated	0	0	0	0	0	0	0	0	0	0	0	0	0.00
0501	Patching	154,910	166,909	71,909	393,728	213,448	105,298	318,746	109,927	244,164	354,091	255,546	0	1,322,111.00
0502	Potholing	30,000	28,000	125,000	183,000	182,000	91,000	273,000	27,600	44,400	72,000	58,000	0	586,000.00
0801	Cattle Grids	0	0	0	0	0	0	0	0	0	0	0	30,000	30,000.00
1001	Footways/Kerbs	2,500	2,500	2,500	7,500	4,500	3,000	7,500	21,725	26,025	47,750	29,250	0	92,000.00
1301	Remedial Earthworks	0	0	0	0	0	0	0	0	0	0	0	0	0.00
1401	Drainage/Culverts	9,500	18,500	19,500	47,500	57,100	21,400	78,500	6,555	15,295	21,850	66,150	0	214,000.00
1402	Drainage/Ditches	45,000	48,000	70,000	163,000	96,000	61,000	157,000	31,050	72,450	103,500	76,500	0	500,000.00
1601	Scrub/Tree Maintenance	13,000	13,000	13,000	39,000	23,400	9,600	33,000	8,970	20,930	29,900	27,100	0	129,000.00
1701	Road Markings/Studs	7,000	15,000	15,000	37,000	20,000	0	20,000	5,000	30,000	35,000	25,000	0	117,000.00
2301	Traffic Signs	6,500	6,500	6,500	19,500	19,165	24,285	43,450	5,000	10,000	15,000	11,050	0	89,000.03
2311	Illuminated Bollards	0	0	0	0	0	0	0	0	0	0	0	5,000	5,000.00
2401	Vehicle Safety Fence	9,000	1,000	1,000	11,000	1,800	1,200	3,000	690	1,610	2,300	1,700	0	18,000.00
2411	Street Name Plates	400	400	400	1,200	720	480	1,200	0	920	920	680	0	4,000.00
Roads		289,777	311,776	336,775	938,328	638,673	327,623	966,296	216,517	489,684	706,201	578,286	303,000	3,492,111
1501	Grass Cutting	24,500	24,500	24,500	73,500	44,100	19,400	63,500	6,905	39,445	46,350	46,650	0	230,000.00
1503	Weed Spraying	4,000	4,000	4,000	12,000	14,000	6,000	20,000	8,000	4,000	12,000	20,000	0	64,000.00
Amenity		28,500	28,500	28,500	85,500	58,100	25,400	83,500	14,905	43,445	58,350	66,650	0	294,000.00
0503	Jet Patcher	87,000	65,000	50,000	202,000	59,000	98,000	157,000	34,850	104,650	139,500	55,500	0	554,000.00
1801	Gully Emptying	14,000	14,000	4,000	32,000	40,200	3,800	44,000	9,660	47,540	57,200	43,800	0	177,000.00
Fleet		101,000	79,000	54,000	234,000	99,200	101,800	201,000	44,510	152,190	196,700	99,300	0	731,000.00
		419,277	419,276	419,275	1,257,828	795,973	454,823	1,250,796	275,932	685,319	961,251	744,236	303,000	4,517,111
													Budget	4,517,111.03

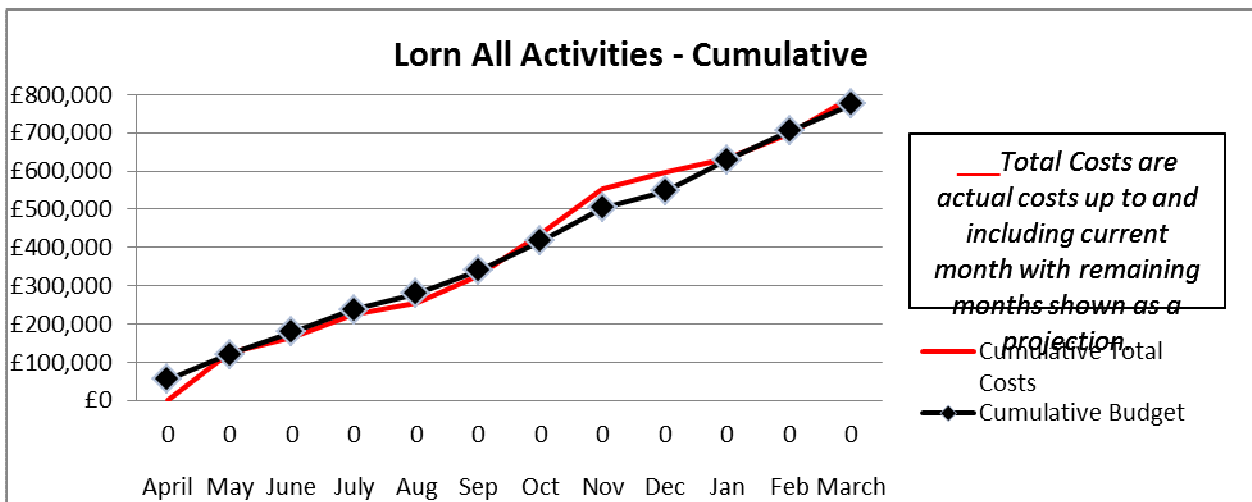
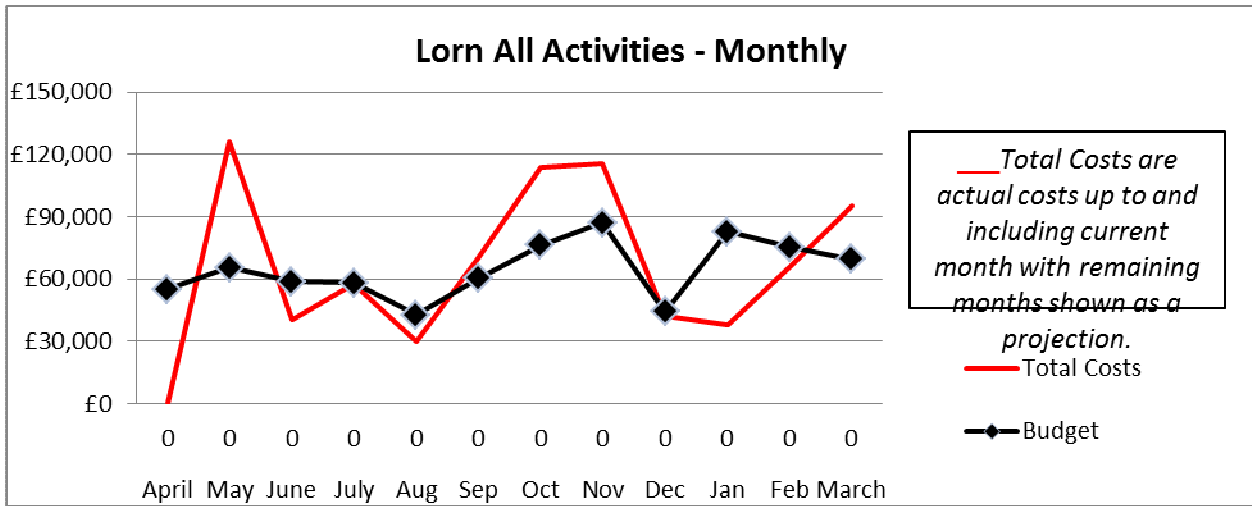
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End of 4th Quarter Spend and Estimate of Percentage of Target Achieved

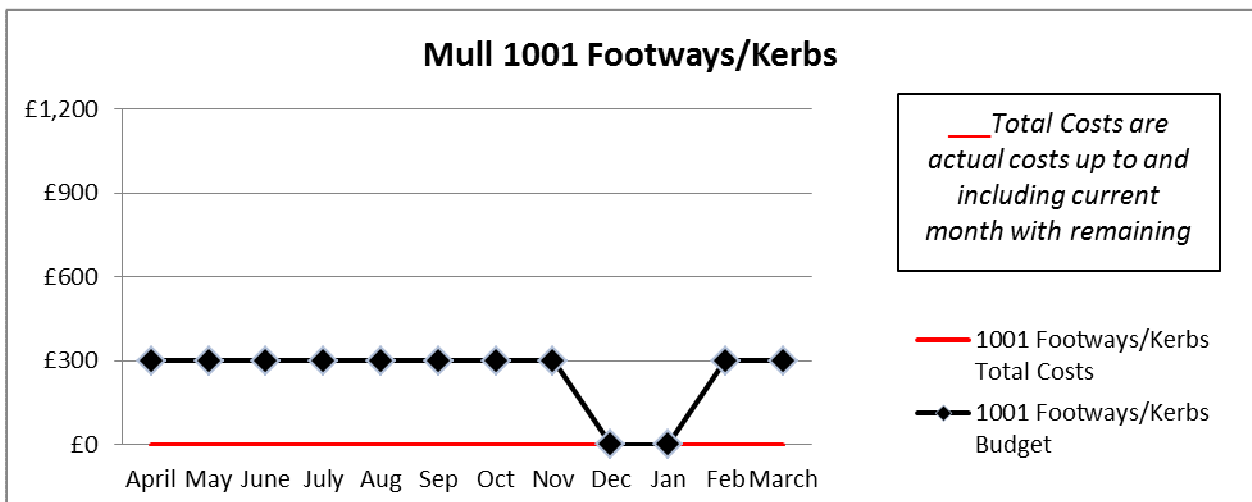
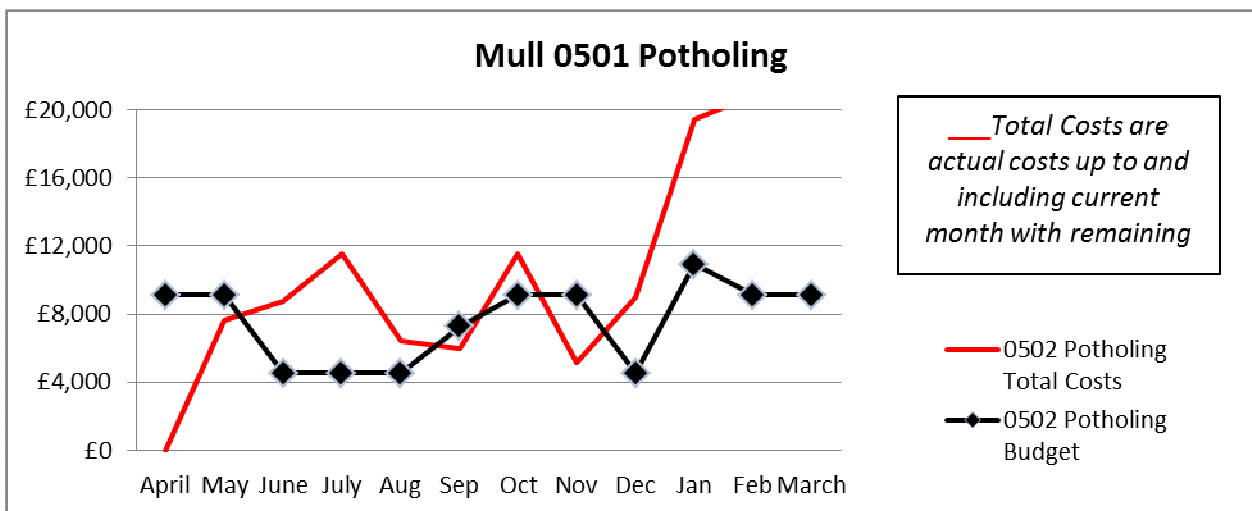
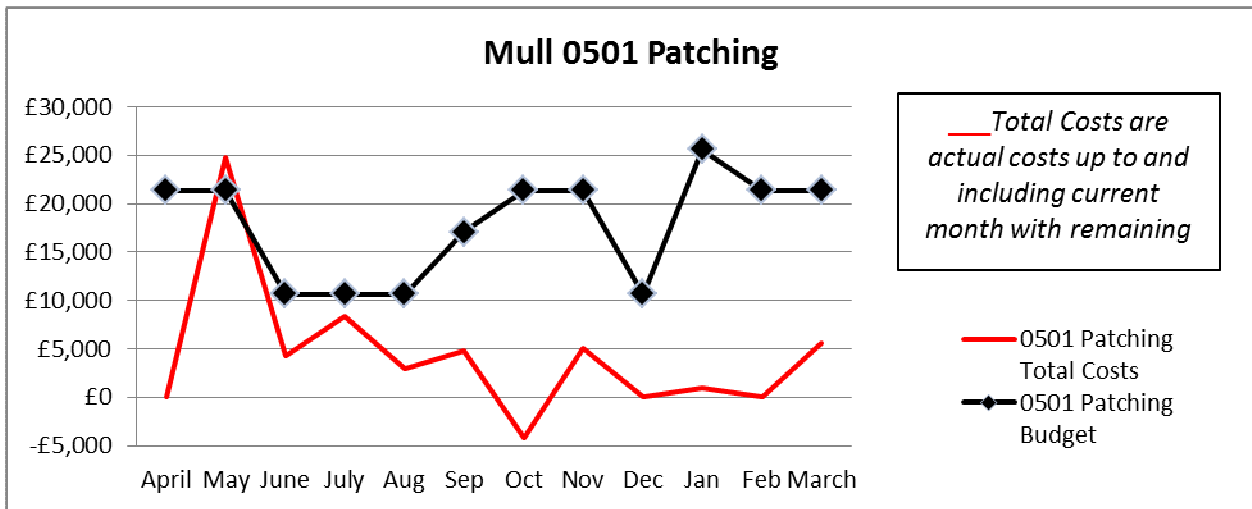
			OLI 2013/14					Asset:-
Funding	Activity	Unit	Spend to Date	Estimated Works Quantity	% of Asset Management Plan achieved	Target Unit Rate	Target Quantity (from Asset Management Plan)	Inventory Quantity
R10	0501 Patching	sq.m	£ 184,402.00	6045.97	17.37%	£ 30.50	34803.65	3,480,365.00
	0502 Potholing	n/a	£ 208,877.00					-
	1001 Footways Resurfacing	sq.m	£ 4,462.00	241.38	21.62%	£ 18.49	1116.45	67,040.50
	1401 Drainage Culverts	no.	£ 61,785.00	1586.26	63.06%	£ 38.95	2515.33	6,621.00
	1402 Drainage Ditches	m	£ 118,685.00	66676.97	38.18%	£ 1.78	174616.14	787,760.55
	1501 Grasscutting	m	£ 54,949.00	1676637.51	60.58%	£ 0.03	2767747.97	2,770,000.00
	1503 Weedkilling	sq.m	£ 19,065.00	152520.00	206.24%	£ 0.13	73952.00	126,537.00
	1601 Scrub / Tree Maintenance	n/a	£ 9,870.00					
	2301 Traffic Signs	no.	£ 43,422.00	495.91	182.12%	£ 87.56	272.30	1,561.50
	Totals		£ 705,517.00					

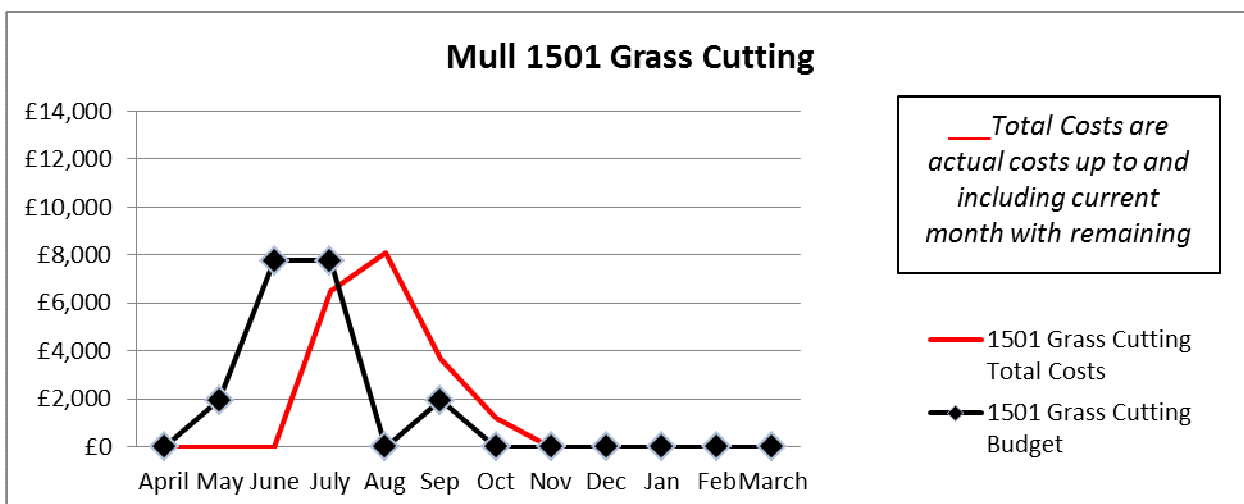
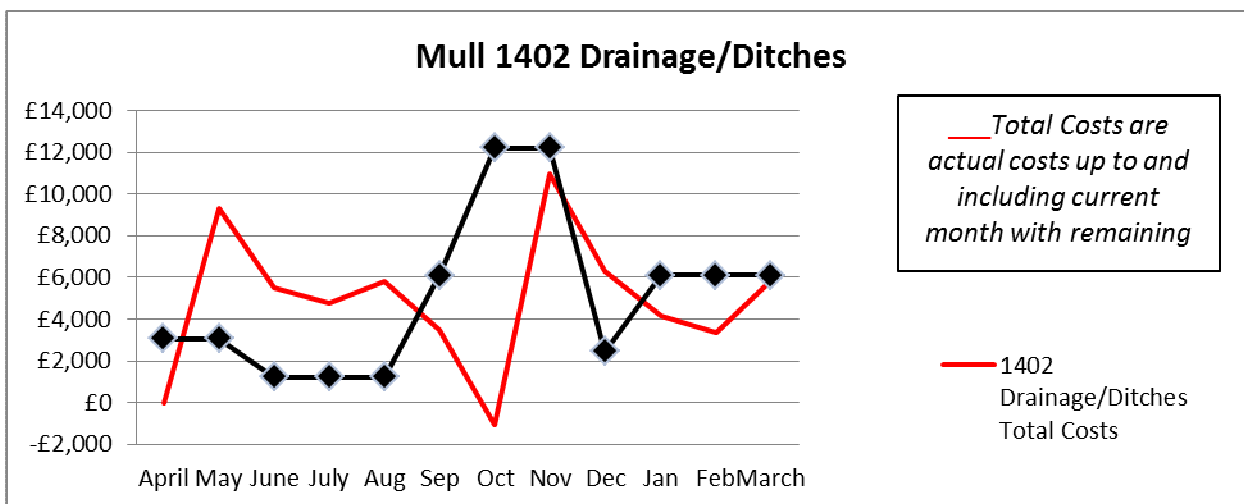
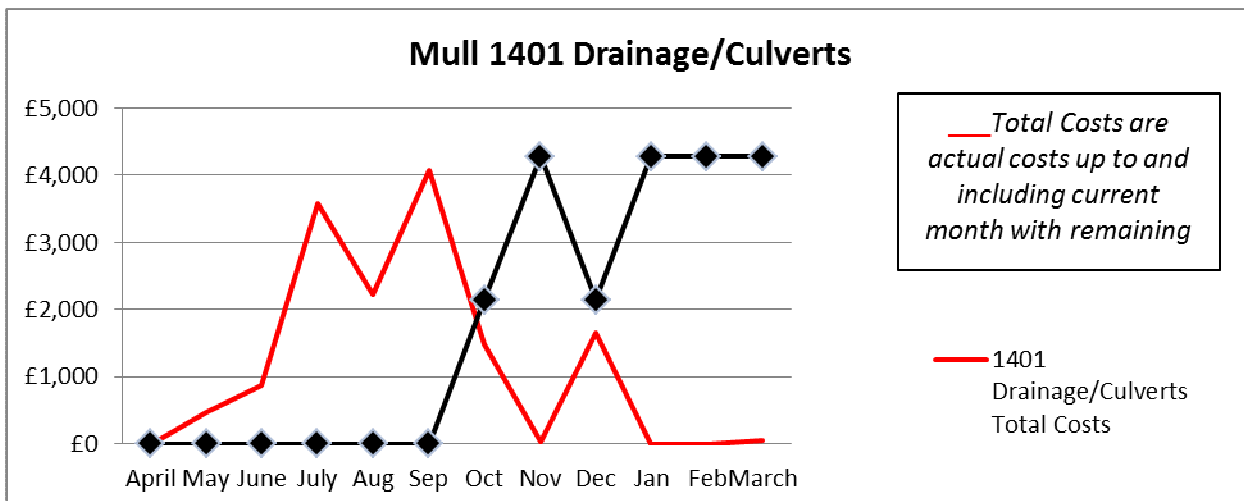


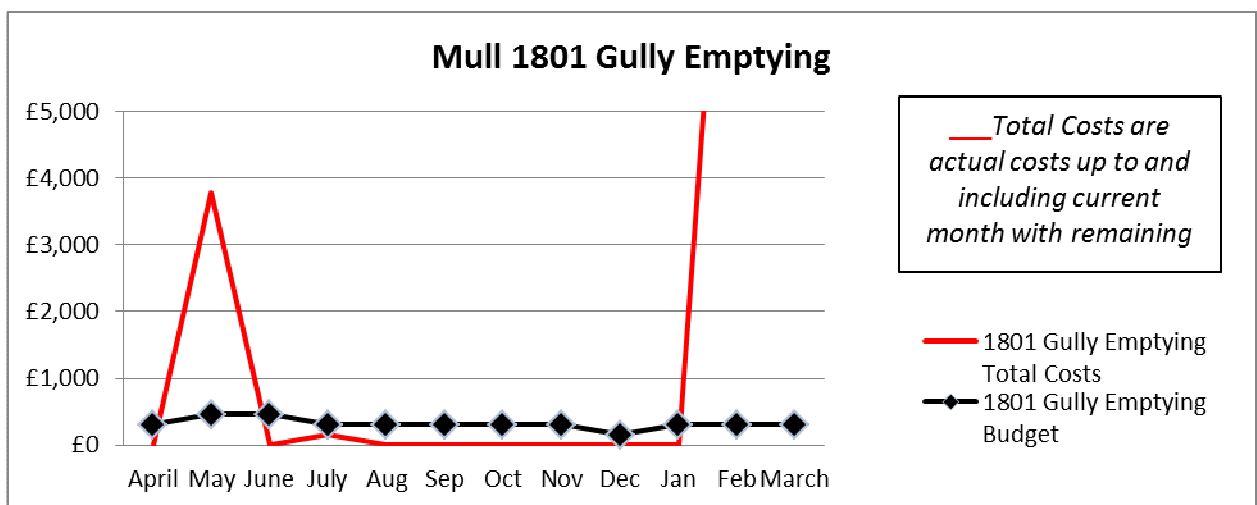
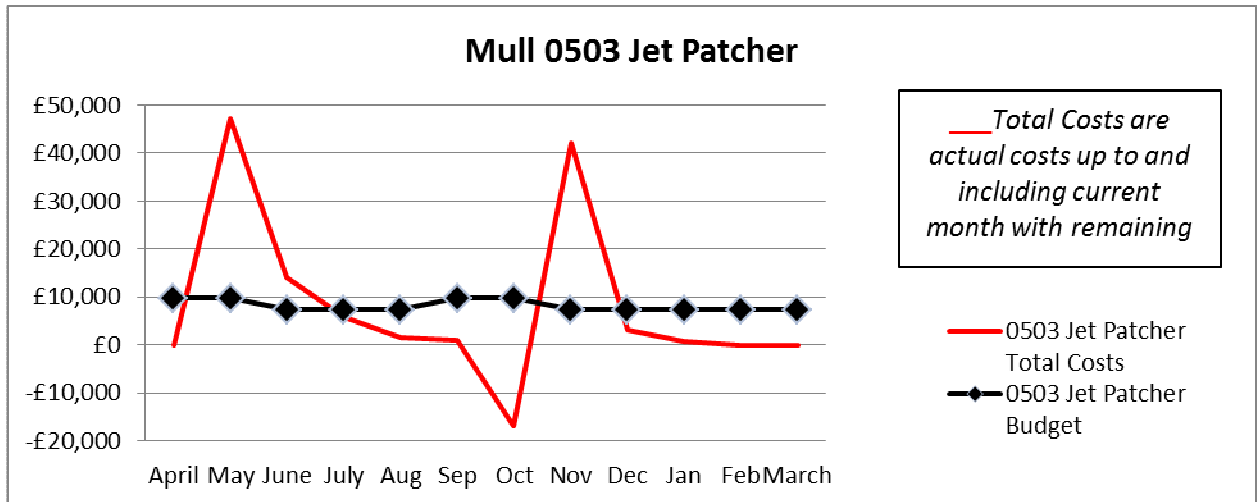
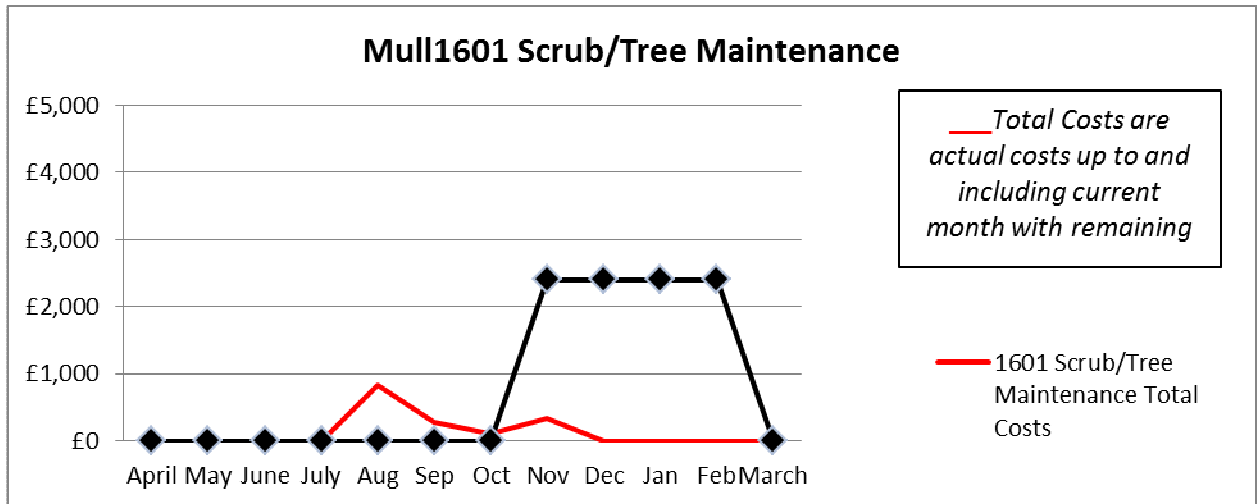


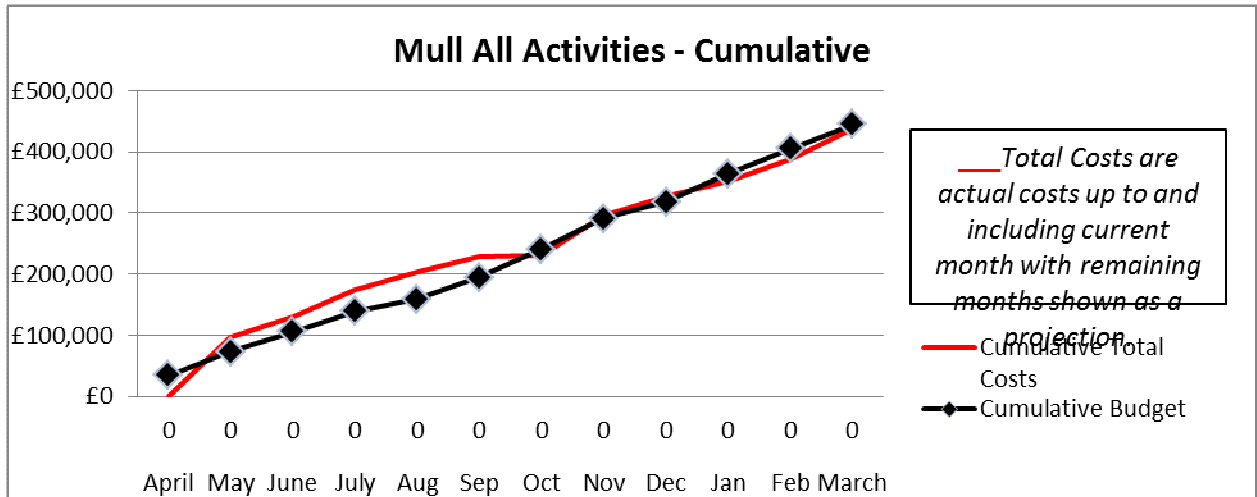
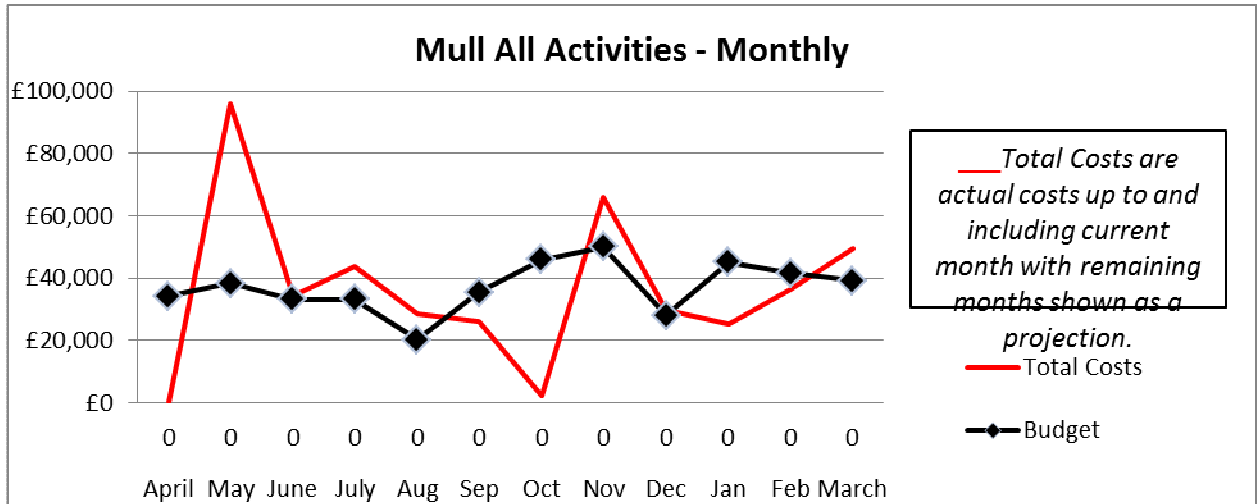












ARGYLL AND BUTE COUNCIL

OBAN, LORN AND THE ISLES AREA
COMMITTEE

DEVELOPMENT &
INFRASTRUCTURE SERVICES

14 August 2014

ROADS UPDATE

1.0 EXECUTIVE SUMMARY

This report provides an update on the following roads-related issues in the Oban, Lorn and the Isles Area:-

- Capital programme – update on progress.
- Revenue works.

ARGYLL AND BUTE COUNCIL
DEVELOPMENT &
INFRASTRUCTURE SERVICES

OBAN, LORN AND THE ISLES AREA
COMMITTEE

14 August 2014

ROADS UPDATE

2.0 INTRODUCTION

This report provides an update on outstanding and on-going roads-related issues in Area of Oban, Lorn and the Isles.

3.0 RECOMMENDATIONS

It is recommended that Members note this report.

4.0 DETAIL

4.1 2014 / 2015 Capital Programme –

Work is progressing on this year's roads reconstruction capital programme. Details are attached in the appendix to this report. The current situation is as follows:-

- Lorn – Capital works are 39% complete over the whole programme. Works were in progress at Polvinster Road and on the A819 at Kilchurn South at the time of writing this report. Works at Achaleven Road, Connel are now complete and the legal process of road adoption can now be progressed.
- Mull – The Mull Capital programme is now 99% complete. Excepting footways, the Mull programme is now largely complete.

4.2 Revenue Works –

At the time of writing this report, road-side grass-cutting was ongoing in the OLI Area. An update on the very latest situation will be provided at the Area Committee.

5.0 CONCLUSION

This report provides an update to Members on roads issues in Oban, Lorn and the Isles.

6.0 IMPLICATIONS

6.1	Policy	Works assessed and carried out under the current Roads Asset Management and Maintenance Plan.
6.2	Financial	Capital programme based on the capital allocation for years 2012 to 2015.
6.3	Legal	None
6.4	HR	None
6.5	Equalities	None
6.6	Risk	Completed works will reduce requirement to repair and maintain existing carriageway
6.7	Customer Services	None

Executive Director of Development and Infrastructure

Policy Lead Jim Smith
Head of Roads & Amenity Services
9 July 2014

For further information contact: Stewart Clark, Roads Performance Manager,
Tel: 01546 604893

APPENDIX

Lorn

U 46	Campbell Street	£50,000	Overlay	100%
U11	Dalrioch Road	£115,000	Overlay	0%
U72	Polvinster Road	£125,000	Overlay	60%
A816	Oude Dam	£40,000	Overlay	100%
A819	Kilchum South	£246,000	Widen, edge stengthen regulate and overlay	65%
B845	Taynuilt - Kilchrennan	£200,000	Widen, edge stengthen regulate and overlay	0%
-	Achaleven Private Road	£57,000	Overlay + Drainage	100%
A816	Kilniver - Scammadale	£110,000	Overlay	0%
-	Lorn Footway's	£25,000	Footway Reconstruction	0%
Area Total		£968,000		

Mull

Route	Location	Estimated Value	Proposed Scheme Details	% Complete
A849	MacCallums Garage	£95,000	Overlay	100%
A849	Assapol	£86,000	Overlay	100%
A849	Hazlebank Cottage	£57,000	Overlay	100%
A849	Callachlay	£63,000	Overlay	100%
-	Tiree Roads	£1,100,000	Surface Dressiing	100%
-	Mull Footways	£19,000	Footway Reconstruction	0%
Area Total		£1,420,000		

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ARGYLL AND BUTE COUNCIL

Oban Lorn & The Isles Area Committee

Development & Infrastructure

14th August 2014

A816 Soroba Road, Millpark Terrace; Parking Restriction

1.0 EXECUTIVE SUMMARY

This report is to advise Members of the outcome of the hearing that was held on 8th May 2014 to consider the sustained objections to the proposed Traffic Regulation Order to control parking on Soroba Road at Millpark Terrace.

The report seeks authorisation to proceed to make the order in light of the Reporter's findings.

The Reporter recommended that the Council confirm the order without modification.

RECOMMENDATION

That Members authorise the Head of Service for Roads & Amenity Services to proceed to make the order as originally published and consulted on.

ARGYLL AND BUTE COUNCIL

Oban Lorn & The Isles Area Committee

Development & Infrastructure

14th August 2014

A816 Soroba Road, Millpark Terrace; Parking Restriction

2.0 INTRODUCTION

2.1 The section of Soroba Road in front of Millpark Terrace was left as un-restricted when the Oban Town Centre Management Plan was promoted. Over time car ownership in the area has increased and further development in Glenshellach and Soroba has resulted in much higher traffic flows along Soroba Road. Cars parked on Soroba Road at Millpark Terrace constitute a hazard, causing North bound vehicles to have to cross the road centerline at a point where forward visibility is compromised by the topography and the geometry of the road. The parked vehicles also create an obstruction to traffic flow. These problems exist at all times but are less onerous during quieter periods when there are lower traffic flows. Complaints from the Police, bus operators and members of the public about the problem prompted the promotion of a Traffic Regulation Order. The Department promoted a Traffic Regulation Order (TRO) to prohibited waiting during the hours of 8 am to 6.30 pm, with alterations to the existing No waiting/ No Loading restriction and an area of No Waiting / No Loading at any time through the railway bridge.

2.2 A number of objections to the proposed TRO were lodged and sustained. The Local Authorities' Traffic Orders (Procedure) (Scotland) Regulations 1999 required that a hearing be held to resolve the objections. The nature of the restrictions required the hearing to be chaired by an independent Reporter. The hearing was held on 8th May 2014 in the Corran Halls, Oban.

3.0 RECOMMENDATIONS

3.1 That Members authorise the Head of Service for Roads & Amenity Services to proceed to make the order as originally published and consulted on.

4.0 DETAIL

4.1 The Reporters findings were issued on 23rd June 2014. The Reporter recommended that the order be confirmed without modification. While the Council is not bound to accept the Reporter's findings there would have to be a strong argument made to justify rejecting them.

4.2 The Reporter considered all of the evidence placed before her in relation to the impact of parked vehicles at Millpark Terrace and carefully considered the representations placed before her by the objectors.

- 4.3 The order was drafted to allow residential parking overnight and deliveries to be made during the day. The restrictions do not preclude disabled parking with a Blue Badge, unless the Police consider that the vehicle is causing a danger or an obstruction.
- 4.4 The impact on road safety and on congestion in the periods of high traffic flow was considered to outweigh the level of inconvenience to the objectors
- 4.5 Copies of the Reporters findings and the proposed order are included as appendices

5.0 CONCLUSION

- 5.1 The Reporter recognised that there will be some inconvenience to the residents of Millpark Terrace but felt that the road safety and congestion issues outweighed the inconvenience issues.

6.0 IMPLICATIONS

6.1 Policy	This TRO helps to ensure our SOA by contributing towards; “People live in safer and stronger communities.”
6.2 Financial	None
6.3 Legal	None
6.4 HR	None
6.5 Equalities	Disabled drivers are not disadvantaged by these restrictions.
6.6 Risk	None
6.7 Customer Service	Some residents of Millpark Terrace will not be able to park where they currently park. They will still be able to receive deliveries.

APPENDICES

- Appendix 1 Reporters findings
- Appendix 2 Proposed TRO

Executive Director of Development & Infrastructure
Policy Lead Councillor Ellen Morton
15th July 2014

For further information contact: Bill Weston, Traffic & development Manager

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**THE ARGYLL AND BUTE COUNCIL
(SOROBA ROAD, OBAN)
(TRAFFIC MANAGEMENT)
(AMENDMENT) ORDER 201_**

Argyll and Bute Council in exercise of the powers conferred on them by section 1(1), 1(2), 2(1) to (3), 3(2) and Part IV of Schedule 9 of the Road Traffic Regulation Act 1984 (“the Act”) and of all other enabling powers, and after consultation with the Chief Constable of Strathclyde Police in accordance with Part III of Schedule 9 to the Act, and having complied with Part II of the Local Authorities’ Traffic Orders (Procedure) (Scotland) Regulations 1999, hereby make the following Order:

- 1 This Order may be cited as “The Argyll and Bute Council (Soroba Road, Oban) (Traffic Management) (Amendment) Order 201_” and shall come into operation on Monday the _____ day of ____ Two Thousand and _____.
- 2 The Interpretation Act 1978 shall apply for the interpretation of this Order and of all Orders revoked by this Order as it applies for the interpretation of an Act of Parliament.
- 3 The Orders specified in the Schedule to this Order shall have effect subject to the amendments specified in that Schedule.

Sealed with the Common Seal of the Argyll and Bute Council and subscribed for them and on their behalf by Charles Reppke, Head of Governance and Law at Lochgilphead on Monday the _____ day of ____ Two Thousand and _____.

SCHEDULE

ORDER TO BE AMENDED

<u>NAME OF ORDER</u>	<u>EXTENT OF AMENDMENT</u>
<p>The Strathclyde Regional Council (Oban Town Centre) (Traffic Management) Order 1995 as amended by The Argyll and Bute Council (Oban Town Centre) (Traffic Management and On Road Parking and Charges) (Amendment) Order 2001</p>	<p>In Schedule 1, under Soroba Road item 43, add the following description:-</p> <p>o) From a point 212 metres or thereby southwest of the extended southwest kerbline of Millpark Road, extending in a southwesterly direction for a distance of 88 metres or thereby.</p> <p>In Schedule 4, under Soroba Road item 3 b), for the words “83 metres” there shall be substituted the words “77 metres”.</p> <p>In Schedule 8, under Soroba Road (A816) add the following description:-</p> <p>d) From a point 170 metres or thereby southwest of the extended southwest kerbline of Millpark Road, extending in a southwesterly direction for a distance of 42 metres or thereby.</p>

Lochgilphead: _____

This is the Schedule referred to in the foregoing Order “The Argyll and Bute Council (Soroba Road, Oban) (Traffic Management) (Amendment) Order 201_”

Directorate for Planning and Environmental Appeals

Report to Argyll and Bute Council



ROAD TRAFFIC REGULATION ACT 1984

Report by Frances McChlery, a Reporter appointed by Argyll and Bute Council

- DPEA Case reference: TRO-130-1
- Objections to the Argyll and Bute Council (Soroba Road, Oban)(Traffic Management) (Amendment) Order 2013
- Date of hearing: 8 May 2014

Date of this report and recommendation: 23 June 2014

Recommendation

That the Council confirm the order without modification.



Directorate for Planning and Environmental Appeals
4 The Courtyard
Callendar Business Park
Callendar Road
Falkirk
FK1 1XR

Ms P Milne,
Executive Director
Department of Development and Infrastructure
Argyll and Bute Council,
Kilmory,
Lochgilphead,
Argyll,
PA31 8RT

DPEA reference TRO-130-1

Dear Ms Milne,

Road Traffic Regulation Act 1984
Objections to The Argyll and Bute Council (Soroba Road, Oban)(Traffic Management) (Amendment) Order 2013

In accordance with the above Act and the Local Authorities' Traffic Orders (Procedure)(Scotland) Regulations 1999, I was appointed by the Council on the 7th February 2014 to hold a public hearing into objections made to the above Order and report to them.

In summary, the Order will extend the existing all hours waiting and loading restrictions south along the western kerb of the A816 Soroba Road from a location to the north of Millpark Terrace, Oban, along the road to a point south of the railway bridge. As an exception to this, along a defined area in front of Millpark terrace, there will be no waiting

between 8.30 am to 6.30 pm from Monday to Saturday, and loading and unloading will be permitted. Up till now parking has been unrestricted at this location.

After due notice and a press advertisement in terms of the above regulations on the 28th March 2014 I held a public hearing in the Corran Halls, Oban, on Thursday 8th May 2014 to consider objections made and not withdrawn in respect of the Order.

I also made a number of unaccompanied visits to the location which would be affected by the Order, firstly on 21 February 2014, and then on a various occasions during 8 May 2014, the day of the hearing. I observed the location from various places on the pavements, and drove past it several times in both directions. I examined the surrounding pathways and streets in the vicinity of Soroba Road and Millpark Terrace.

I was assisted in the administration of this matter by Mr Iain Jackson, and by Mr Charles Reppke, both solicitors of the Department of Customer Services of the council, acting as programme officers. Mr Reppke was in attendance at the hearing.

Those attending the hearing were:

For Argyll and Bute Council:

Mr Bill Weston, Traffic and Development Manager, Roads and Amenity Services, who is a chartered engineer.

Objecting persons:

Mrs Patricia Horne, and Mr Neil Horne, on behalf of themselves, Mrs Morven Hunter (formerly Cook), and Mr David Macleod; Mr Peter Clark; Mrs Marion Carmichael; and Ms Justyna Chmielewska.

In the report which this letter contains;

- Section 1 sets out the general background and legal framework within which the Order should be considered.
- Section 2 summarises the case for the Council and the cases made against the order by the objectors, whether attending the hearing or objecting in writing.
- Section 3 contains my reasoning, conclusions, and recommendation.

Report

Section 1: The legal framework and general background

1.1 Legal framework

1.1.1. The Council is the roads authority for its area for the purposes of the Road Traffic Regulation Act 1984. Section 1 of the Act provides that a local authority may make a traffic regulation order where it appears to the authority that it is expedient to do so. The section allows for a number of possible reasons for such a decision, of which those relevant here are:

(a) for avoiding danger to persons or other traffic using the road or any other road or for preventing the likelihood of any such danger arising, or

(c) for facilitating the passage on the road or any other road of any class of traffic (including pedestrians),

1.2 Traffic levels in Oban

1.2.1. Oban is the busy urban hub of northern Argyll and Bute. It is described in Council documents variously as the gateway to the isles; the 'engine room' of north Argyll; and the regional capital of the western highlands and islands. It is the major shopping town of the region, offering the resident and visitor both traditional town centre shopping and more modern retailing warehouses and supermarkets. It is the road, rail, and ferry transportation centre for the surrounding area and several of the Hebridean islands. The town contains the Oban High School and other educational and research establishments. It is a major Scottish tourism centre with many hotels, bed and breakfasts, restaurants, and other facilities for their support and information. It contains various Council and other public service offices.

1.2.2. The landscape setting of Oban, sea and land, has great beauty. The town is set among a complex topography of green wooded slopes and cliffs which surround and penetrate the urban form, giving both a sense of enclosure and also connection with the Argyll countryside surrounding the town, with Oban Bay, and the sea and islands to the north west. However, this topography has also limited the ability of the town to expand, and influenced the extent and direction of growth. In recent years this has led to the planned development of the town to the south and west, with new employment, education and housing land allocated south of the existing town.

1.2.3. It is an ancient town, and the urban form is still the historic street pattern, with modern traffic management measures overlaid. Most streets were laid out well before the arrival of the car, van, and lorry traffic of today. There is a background of increasing levels of car ownership and use in the community. Adapting the town to modern circumstances has thrown up many problems of traffic management. These include unsuitable geometry or layout of roads, high levels of traffic particularly in peak hours and

in the high tourist season leading to serious congestion, conflict between motor traffic and pedestrians, and last, but not least, problems in making adequate parking provision.

1.3 A816 Soroba Road

1.3.1. Soroba Road is an important urban road within the Oban road network, with development on both sides along its length within the town. For traffic from the south of the town, it is the route for pedestrians, cars, and school buses to Oban High School campus on the eastern side of the road. From the same direction, it also leads to the town's modern superstores and retail warehouse areas located to the west of Soroba Road and mainly accessed by the busy light controlled junction of Soroba Road with Lynn Road.

1.3.2. For traffic coming from the north of the town, among other destinations Soroba Road is the road to and from the main fire station, the relatively new Rockfield Joint Primary School Campus, the Lorne and District Hospital, and Argyll College. The growth of the town to the south has led to new housing and employment development, such as Glengallen industrial estate, in the same general area.

1.3.3. The Eadar Glinn Eventide Home is also close to the Order location, and will presumably generate traffic from both directions. The steeply sloping Drumore Road, which gives access to the Eventide Home, has a difficult junction with Soroba Road at an acute angle on a slope which will add to potential traffic conflict.

1.3.4. Soroba Road is also a major strategic route for the wider area. It is the A816 trunk road between the centre of Oban and Lochgilphead, the other principal town and administrative and economic centre of Argyll and Bute. It is the main route leading in and out of the town to Lorn and Kintyre to the south. It can reasonably be assumed that it will carry a substantial proportion of tourist traffic into the town from the south which will not be familiar with local traffic patterns.

1.3.5. The Order proposals should be understood against a background of increasing traffic levels on Soroba Road, and elsewhere, over the past 20 years or so. The Council were not able to provide me with specific count evidence of the degree of growth of traffic in Oban or using Soroba Road, but there has been a national increase in car ownership and usage which is well established to be the case, and was generally accepted by the objectors in the hearing. Increased car ownership necessarily leads to increased demand for parking spaces. The design and layout of the streets containing much of the local traditional housing stock, including the houses on Millpark Terrace, hardly anticipated car ownership at all, let alone at today's levels. Many houses along Soroba Road have adapted their gardens to allow parking.

1.3.6. Along much of the length of Soroba Road from north of Millpark Terrace into the town there are double yellow lines restricting parking. The Order would bring restrictions to one of the last stretches where unrestricted parking is permitted.

1.3.7. The houses on Millpark Terrace, which are at the centre of all the objectors' concerns, are set back from Soroba Road and at a lower level than the road and pavement. In front of the houses is a grassed amenity area sloping down to the houses from the roadside, owned and maintained by Argyll Community Housing Association (ACHA). The houses were originally council houses, now mostly owner occupied, and

ACHA is the successor to the local authority as manager of the amenity land. This amenity area includes a pedestrian pathway which leads to the front of the houses in Millpark Terrace, but this is not currently wide enough to allow cars to reach the Millpark Houses, or to park off the road.

1.3.8. There is an area of rough hard standing off the public road and pavement at the northern end of Millpark Terrace, off the adopted road, which is regularly used for informal parking on a 'first come first served' basis. This can only take two or three cars, and does not have formal provision for turning to avoid the potential hazard of reversing on to the road. The ownership of this area is unclear. It seems once to have been in the ownership of Oban Town Council. I have not taken it into account as a parking resource available to residents.

1.4 The Order

1.4.1. The Council has been working on the problem of congestion and traffic management in Oban and will continue to do so. However, I asked at the hearing whether this order should be understood as a component of a wider strategy, and was told this was not the case. The Order is intended to address a particular locational problem in traffic flows and safety at the particular point on Soroba Road at which the restrictions are sought.

1.4.2. At present, at the general location on Soroba Road identified in the order plan, parking is restricted by double yellow lines on the eastern side, but there currently are no parking restrictions on the western kerb.

1.4.3. The proposal is to introduce a new 'No waiting' restriction between 8.30am and 6.30pm Monday to Saturday for a stretch of the western kerb between 17 Millpark Terrace, and Glenalma, Soroba Road. There is also a new 'No waiting/No loading' restriction, at any time, for a longer stretch between Glenalma, Soroba Road, and the bus stop opposite the Fire Station, Oban, again on the western kerb.

1.4.4. In summary, the Council's reasons for the Order measures are:

- to restrict parking in order to address problems of obstruction to peak northbound traffic flows, and
- to avoid a potential hazard from traffic requiring to overtake parked cars.

1.4.5. The objections relate only to the first element of the proposals, that is, the restriction to parking during the day on the roadside opposite Millpark Terrace.

Section 2: The cases for and against the Order

2.1 The Council's case

2.1.1. The Council explain that while Soroba Road is generally sufficiently wide to allow two streams of traffic to flow past each other, it is subject to narrowing features along its length, and this is so at this locality. Here the effect of the railway bridge, which carries the

main train line, is to narrow the road. Two streams of traffic can still pass under the bridge, but the topography of the road as it passes under the bridge leads to a requirement for drivers to react to a narrowing and then widening road. The bridge leads to some restrictions of visibility. The space available restricts the ability of drivers to take evasive action if necessary. In addition, the geometry of the road north of the bridge is a right hand curve travelling north and a left hand curve travelling south. This also restricts the through visibility of drivers in both traffic streams.

2.1.2. The Council considers that an obstruction to traffic exists, in that just after the bridge, travelling north into town, drivers regularly encounter one or more parked cars in their path on the western side of the road adjacent to Millpark Terrace. This parking unexpectedly narrows the road so that it blocks the passage of traffic from the north. Drivers either have to stop to await an opportunity to pass the parked cars, or swing out into the opposite lane to overtake.

2.1.3. There are changes in level further along Soroba Road to the north, at the junction with Drumore Road, which to an extent restrict forward visibility of drivers travelling north in the left hand lane. For cars travelling at speed, there is a blind summit for a short period, so that cars travelling south out of Oban may not be immediately visible to drivers coming north.

2.1.4. The Council's position is that while traffic levels have been low there has been less of a problem, such that it has not been necessary until recently to seek to introduce parking controls at this location. However, when traffic volumes are high, the conflict with parked cars is giving rise to increased congestion, and there is increased risk of accident. The Council now considers that action is required because of the progressive and significant increase in traffic levels along Soroba Road as the town has developed to the south.

2.1.5. Congestion arises because the road was not designed to take the traffic flows it must now accommodate, and there is no practicable scope for modifying the road further. In addition, the residents of Millpark Crescent now own cars when previously that would not have been the case. Because of the arrangement of their houses and the restricted vehicle access to them, the preferred choice of the Millpark Terrace residents at present for parking is the kerb opposite their houses on Soroba Road. This has led to cars and vans being parked in the narrowing section of Soroba Road, which can in turn lead to insufficient room for two vehicles to pass beside the parked vehicle. In effect the traffic becomes temporarily blocked by reason of parked cars in the northern lane, such that cars, buses and other traffic travelling into Oban from the south require either to swing out into the opposite lane to pass the parked car. On many occasions, particularly when traffic levels are high, they will require to stop and wait for a gap in southbound traffic before making the manouvre, leading to traffic queues. At lower traffic flows the conflict is less frequent and short lived. However when traffic volumes are high the conflict becomes pronounced and much more frequent, so that it becomes extremely disruptive to traffic flowing in both directions.

2.1.6. The Council also considers that while congestion is marginally their main concern, safety is now part of the issue. In the opinion of the road service, the traffic situation has been one of increasing risk of accident, because of increasing traffic conflict. This is now at the level where action is required. The risk of collision is comes into play whenever the

traffic is forced to overtake, but there is a particular concern when a large vehicle such as a bus has to move away from stationary from behind a parked car. This is usually a slow speed manoeuvre and so this causes a risk of collision with a car coming south, potentially at speed, over the blind summit further north in the right hand lane. It is acknowledged that fortunately there have been no recorded injury accidents at Millpark Terrace to date, but it is clear to the Council's road service that the parked cars, combined with the level of traffic conflict and congestion, now create a sufficient level of risk of accident to take the controlling action proposed.

2.1.7. In response to objectors' concerns the Council points out that the location will still be able to be used for parking to a limited extent, which will to some extent mitigate the effect on residents of the nearby houses.

2.1.8. As regards disabled persons and those assisting them, the national 'blue badge scheme' of disabled parking badges will still allow drivers assisting a badge holder to park on the road for the purposes of that assistance, displaying the blue badge, notwithstanding the restrictions. The only limit to this is that such parking must not constitute the criminal offence of causing an unnecessary obstruction to the road or cause danger of injury to others using the road under the Road Traffic Act 1988, which is enforced by the Police.

2.1.9. As regards residents requiring to load or unload domestic goods near their homes, the Order accommodates them as far as possible through permitting loading or unloading at the point on the kerb where parking would be least obstructive to traffic flows. Anybody who is unloading a car will still be able to park in the parked area until they have finished. This would be enforced by the Council's traffic enforcement officers rather than the police.

2.1.10. It was put to the Council by the objectors that as matters stand the parked cars opposite Millpark Terrace provide a traffic calming effect, slowing traffic down as they enter the town. In particular, regular road users would expect to find parked cars just after the bridge, because they have always been there. The roads service had considered the traffic calming arguments raised by the residents /objectors, but do not consider that the circumstances exist here to deliver that effect. The dangers of collision, and the building up of congestion will still exist and will continue to arise more frequently. They also point out that a good proportion of the A816 road users will be tourists who will not know the road or expect parked cars in their path.

2.2 The Objectors' cases:

2.2.1. The objectors are all people whose lives will be considerably inconvenienced by the proposed restrictions on parking on Soroba Road opposite Millpark Crescent.

2.2.2. They include several members of the Macleod family, who have known this location since the family moved to Millpark Terrace in 1977, although not all of the objectors now live there themselves. Some of the original objections were made by family members caring for the late Mrs Sheila Macleod, the mother of the family. Mrs Macleod lived in Millpark Terrace, but sadly passed away in February 2014. At the time of the hearing, the house was still owned by the family. The current resident of the house is a family member who is about to have a major orthopaedic operation, and the family consider that the underlying issue behind their objections still exists. There are other

elderly persons receiving care resident in the terrace. They fear the disruption which the parking restrictions will cause to the ability of family and others to visit and care for disabled or invalid people living in the houses.

2.2.3. There has always been an awareness of the potential for traffic conflict. They explained that over the many years in which parking has taken place on Soroba Road, there had been a long standing habit of reducing traffic disruption by parking partially on the pavement. This is not in accordance with the law, given that it would obstruct the pavement, and residents had been warned by the police to stop this practice, so of course parked cars are now further out in the traffic flow. They feel their ability to park has been steadily and unreasonably eroded.

2.2.4. They do not feel that the 'blue badge' allowance will help them. The person being cared for may not merit a blue badge, nor will a family member or carer calling in necessarily have the badge to hand. They also do not feel that there can be any confidence or predictability about when parking with a blue badge would be considered to be an offence by the police.

2.2.5. At the other end of the family spectrum of care two other residents of the terrace were able to highlight the level of inconvenience for people looking after small children. The loading facility will allow them to park for that purpose, but they will have to move a child, and possibly also shopping or childcare equipment, in or out of the car, then have to move the car to find a permanent parking place possibly some distance away. Such people looking after a child by themselves face the additional difficulty of taking a small child out of a car and then having to leave them alone inside the house while the car is moved, or moving the child with the car, and then having to transport them to the house from wherever they have been able to park the car. This will make the process of moving a child or children around a much more complicated and strenuous exercise than being able to leave the car outside.

2.2.6. The residents feel strongly that the situation has been tolerable and demonstrably safe for many years. They maintain that if anything, the traffic conflict with parked cars has a traffic calming effect, because drivers are forced to slow down, and this will be particularly influential on local people who know the road.

Section Three: Reporter's reasoning

3.1 Overall View

3.1.1. From my observation of the locality, it was clear that there is a very real problem of traffic conflict, and obstruction of traffic flows leading to serious congestion, on the A816 Soroba Road opposite Millpark Terrace, much as described by the Council's roads service in their evidence. I was struck by both the degree of effect, and frequency of occurrence, of the interruption of the flow of traffic, mainly the traffic driving north into Oban.

3.1.2. On every occasion on which I visited the site there was at least one car, and on other occasions two or three vehicles, parked at the kerb in front of Millpark Terrace. It was clear that these parked cars presented an obstruction to traffic, which usually had to

come to a halt behind them. Whether or not they found it necessary to stop, vehicles then had to swing out into the oncoming south bound lane to pass the parked cars.

3.2 Morning peak traffic

3.2.1. I observed the morning peak flow from 8.15 am until about 9.30 am. The traffic built up quickly from fairly low levels prior to 8.30 am to a substantial flow of buses, lorries and other commercial vehicles, and private cars, till about 9.15 am when the traffic fell away gradually. There was also considerable pedestrian traffic over this period along both pavements as school pupils made their way to the High School, which is an additional concern when there is any risk of traffic accident on the road itself. At all times the level of traffic travelling north was much greater than that travelling south out of town, although there was regular traffic in that direction. Approximately every three to five minutes during the busiest time I saw buses and other traffic from the north bound stream swing out into the opposite lane to pass the parked cars. More frequently, when traffic levels were high, I saw traffic stop behind a parked car or cars to wait until it was clear. Throughout the whole period I observed traffic regularly coming to a halt behind the parked cars and queuing back up the A816, sometimes up to the roundabout on the other side of the railway bridge. After the peak hour, traffic levels remained high in the northerly direction, and the obstructing effect continued to take place. The area was clearly congested, although the congestion diminished after the peak hour.

3.3 Afternoon to Evening Peak Traffic

3.3.1. I observed the afternoon to evening peak intermittently from about 3 pm until 6.30 pm. The roads service had explained in the hearing that in Oban there is a relatively long afternoon peak. Traffic levels increase from about 3 pm, probably influenced by school traffic, and tend to remain high until the early evening. I observed the traffic demonstrating this pattern as described. During the afternoon peak, one may have expected the traffic flows to be greater travelling south, i.e. away from the high school and the town. However, while there was marginally more traffic travelling south than in the morning, it was apparent that the flow north into town remained substantially higher. This seemed likely to be the effect not only of traffic coming away from traffic generators to the south of the town but also travel to the shops. Again, throughout the afternoon and evening peak I observed queuing northbound traffic, which took several minutes to move on through out the period of observation. Overall I found there to be a serious congestion problem along Soroba Road, which impedes traffic flows throughout the later part of the day.

3.4 Risk of Accident

3.4.1. Throughout all my observation periods, morning and evening, I also saw many instances of overtaking traffic coming out from behind the parked cars at Millpark Terrace creating a traffic hazard. These were strikingly frequent. As cited in the Council's evidence in the hearing, the issue appeared more concerning when the north bound vehicle was a bus or large vehicle. These took longer than a car to pull away from a stationary position behind a parked car into the oncoming lane, so that there was a longer period of risk when a southbound vehicle could have come into the situation. However, I also saw a

number of imprudent car overtaking manoeuvres for the same reason, which appeared unsafe to me. As the road service had described, I also observed the restricted forward through visibility for drivers travelling north, because of the dip in level in Soroba Road near the junction with Drumore Road. I found there to be a 'blind summit' effect which contributes to the risk of a collision between a vehicle overtaking parked cars and a vehicle travelling south. In addition, where there is congestion, there can be frustration, which increases the risk of lack of caution and error. I agree with the opinion of the roads service that there is now a situation of latent risk which merits traffic management measures to reduce the obstruction to traffic in peak hours for safety reasons.

3.5 Effect on the Residents

3.5.1. I fully acknowledge the degree of difficulty and inconvenience that this Order will cause the residents of Millpark Terrace, which was demonstrated in their evidence to be considerable. However, persons assisting qualifying blue badge holders will still be able to park more or less as previously according to need, using the unloading areas to minimise the risk of causing obstruction while they are there.

3.5.2. Other residents will be able to use the loading area during the day for some domestic traffic, even if they will require to move their car away once they are finished. It will not be ideal, and the situation will be particularly difficult for sole carers of young children. People may require to modify the pattern of their day to use the parking area when parking is permitted for such domestic activities as offloading shopping. That may be less difficult than it might once have been, due to extended shopping hours.

3.5.3. I noted that there are convenient and attractive footpaths maintained by ACHA to the rear of Millpark Terrace, and a nearby network of good pathways into town. The local footpaths give safe pedestrian access to and from the streets immediately behind the Terrace, such as Millpark Avenue, where there appeared to be some parking spaces. The residents do not regard this parking as helpful to them, partly because they do not regard them as reasonably convenient, but also because cars parked there cannot be monitored from Millpark Terrace. The area is not supervised by CCTV and there was a van broken into some years ago in that location. However, these streets are a very short walk away from Millpark Terrace, via a safe footpath. The residents say that there is some competition for spaces, which may well be the case during the evening, but there was some parking available at the time of my visit, which was during the time of day when Soroba Road parking would not be available. I conclude that the residents will not be completely deprived of parking, either on Soroba Road during the evening, or within relatively easy reach at other times.

3.5.4. I discounted for the purposes of my consideration the parking capacity of the hard standing area at the end of Millpark Avenue. I do not think it makes sufficient inroads into the residents parking problems to mitigate the further inconvenience they will suffer from the Order.

3.5.5. Other possible mitigation measures, such as using some of the spare amenity land in front of Millpark Terrace to provide an access route for people to use their gardens for parking, or the potential for improving the availability and security of parking in Millpark

Avenue, fall outside the remit of this report, which must focus on whether the Order is justified on Soroba Road in terms of the Road Traffic Regulation Act.

3.6. Conclusions

3.6.1. A difficult balance has to be struck between the inconvenience to people's day to day lives on the one hand; and on the other, the risk of a traffic accident and the need to keep traffic flowing to support the functioning of the town, its community, and the local economy. As the roads service reminded the hearing, the primary purpose of our roads is to keep the community moving, and there is no public right to use the road for parking. It would not appear that there is any practicable alternative approach available to the Council to ameliorate the traffic problems which clearly exist. Following my investigation of the issues raised by the objections, notwithstanding the loss of amenity which the residents of Millpark Terrace will suffer, I find that the proposed parking restrictions are justified by reduced risk of accident, and the alleviation of a fairly serious congestion problem.

Recommendation

I find that the circumstances required by Section 1, subsections (a) and (c) of the Road Traffic Regulation Act 1984 do exist, and that the Order would improve the situation. I accordingly recommend that the Order be confirmed.

Yours Sincerely

Frances M McChlery
Reporter

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